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## **Overview of NCI**

In December 1996, the NASDDDS Board of Directors launched the Core Indicators Project (CIP). The aim of CIP was to support state developmental disabilities authorities (SDDAs) in developing and implementing performance/outcome indicators and related data collection strategies that would enable them to measure service delivery system performance. This effort, now called National Core Indicators or NCI, strives to provide SDDAs with sound tools in support of their efforts to improve system performance and thereby to better serve people with developmental disabilities and their families. The Association's active sponsorship of NCI facilitates states pooling their knowledge, expertise and resources in this endeavor.

For a complete list of NCI states in 2009-10 and for a complete list of NCI indicators, visit [www.nationalcoreindicators.org](http://www.nationalcoreindicators.org).

## **Purpose of this Report**

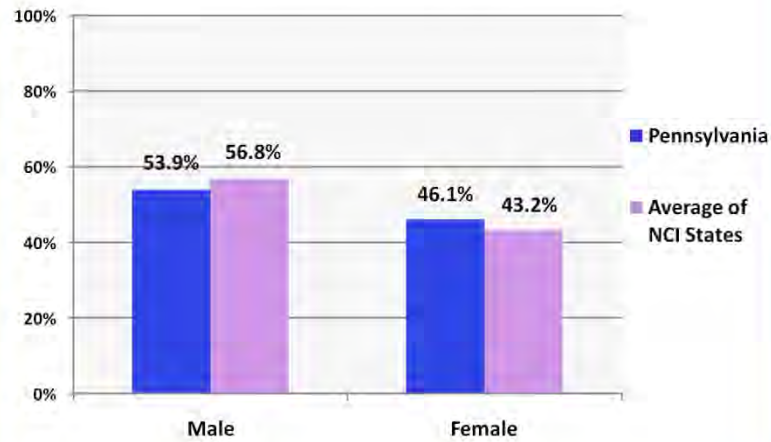
This report is intended to provide states a look at their NCI data compared to the average of all other participating NCI states in a reasonably sized and easy to review format. For 2009-2010, the "Average of all NCI states" figure includes data from 16 states, Orange County, CA, and the District of Columbia. This State Report will not replace the annual NCI Consumer Survey Report.

It should be noted that this report only contains data from the 2009-10 Consumer Survey. Future State Reports will include all NCI data (e.g., Family Survey data, Staff stability data, etc.) collected during that year.

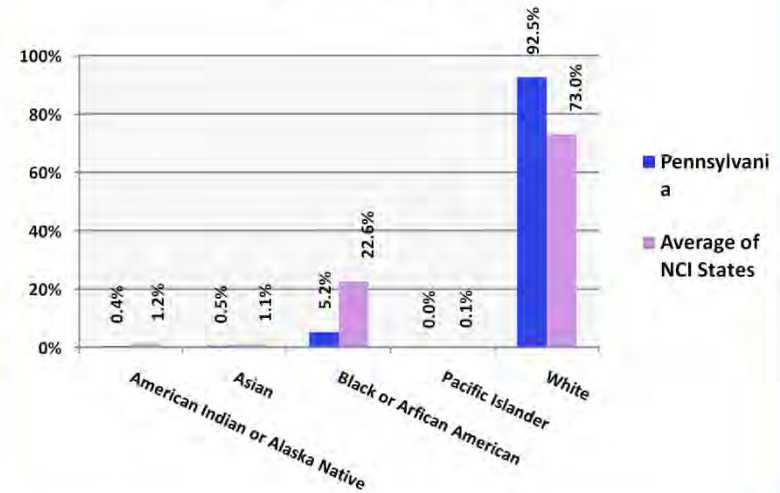
Pennsylvania has been a NCI State since 1997. Pennsylvania's NCI Contact Lead, Lee Stephens, is a Quality Improvement Initiatives Program Specialist, Office of Developmental Programs. In 2009-10, Pennsylvania conducted 1436 Consumer Surveys.

## **Results**

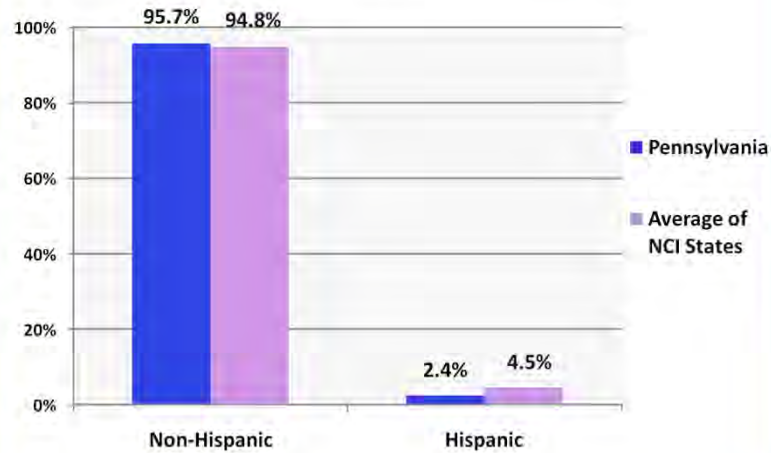
**Consumer's Gender**



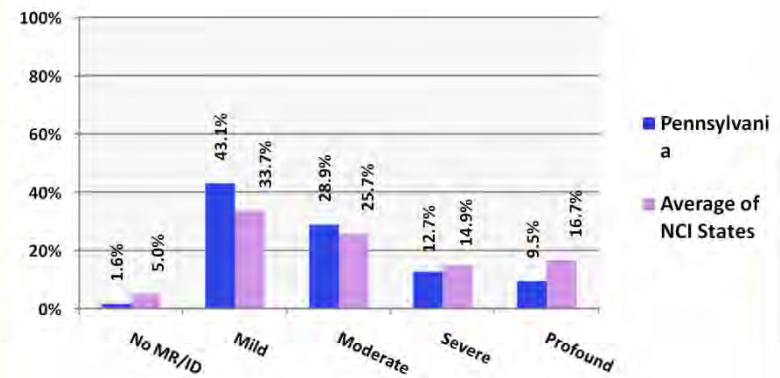
**Consumer's Race**



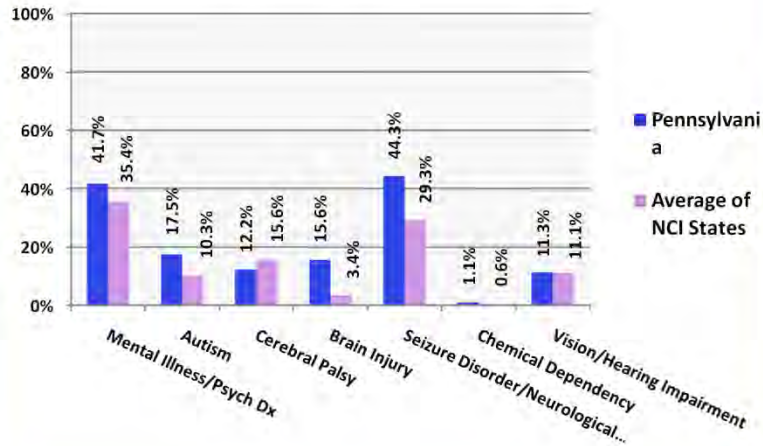
**Consumer's Ethnicity**



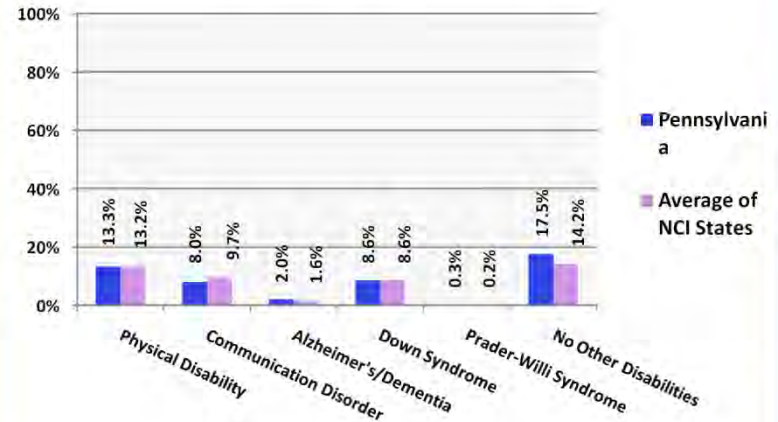
**Consumer's Level of MR/ID**



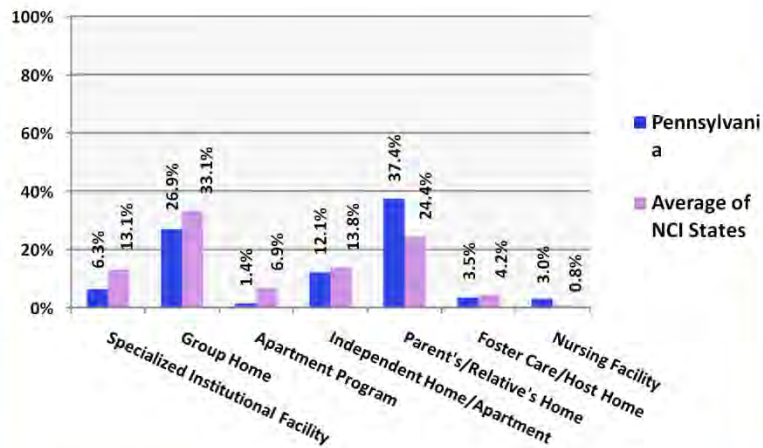
**Other Disabilities Consumer Has**



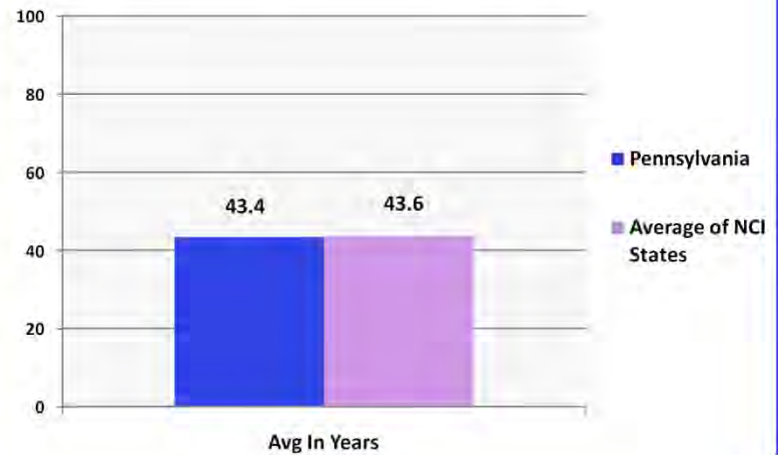
**Other Disabilities Consumer Has**



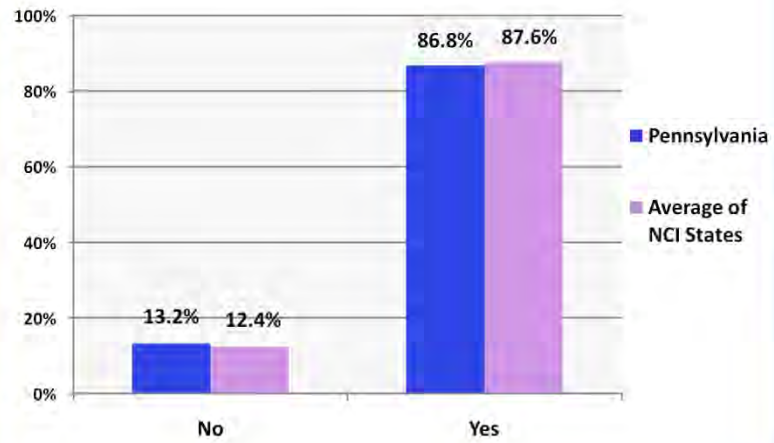
**Type of Residence Consumer Is In**



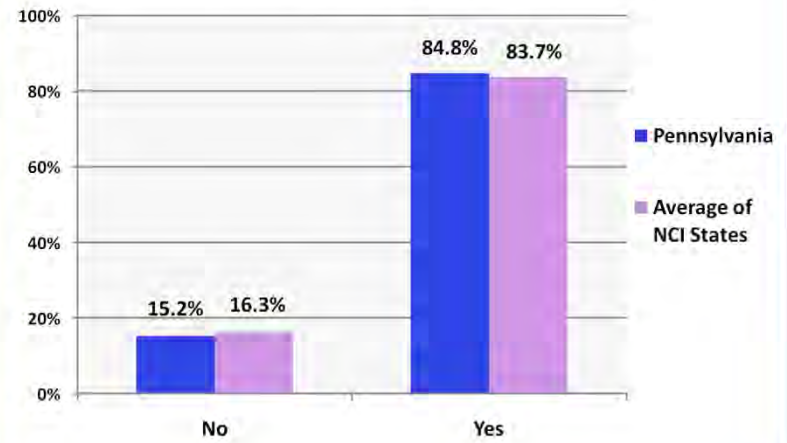
**Consumer's Age**



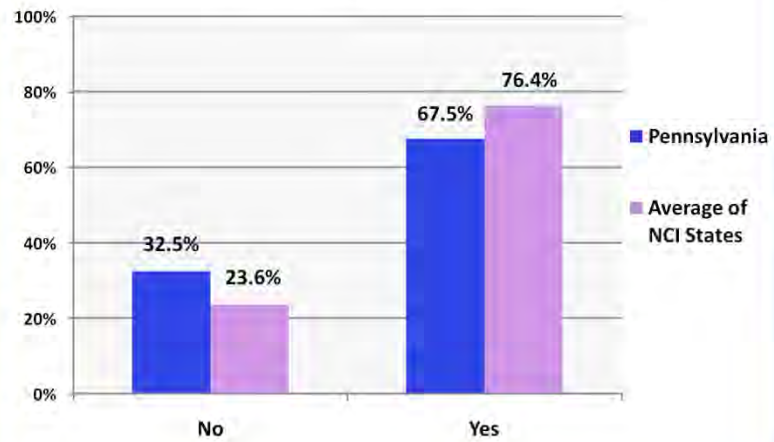
**Consumer Went Shopping In the Past Month**



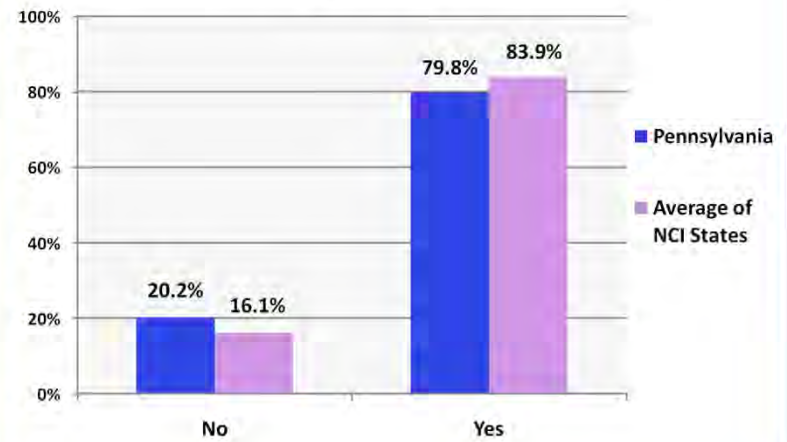
**Consumer Went Out On Errands/Appointments In the Past Month**



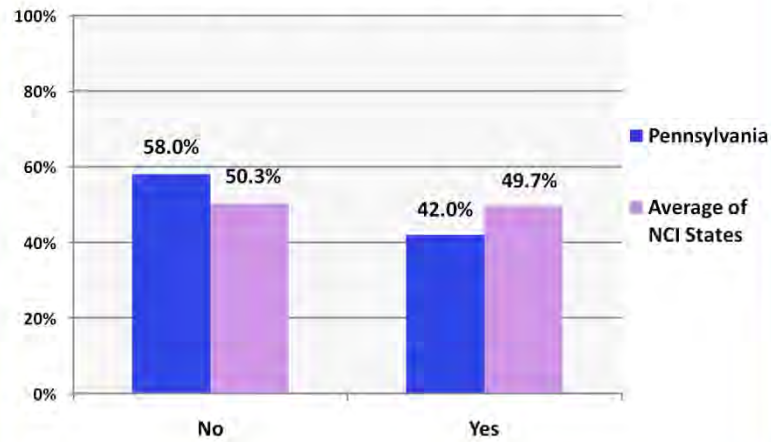
**Consumer Went Out For Entertainment In the Past Month**



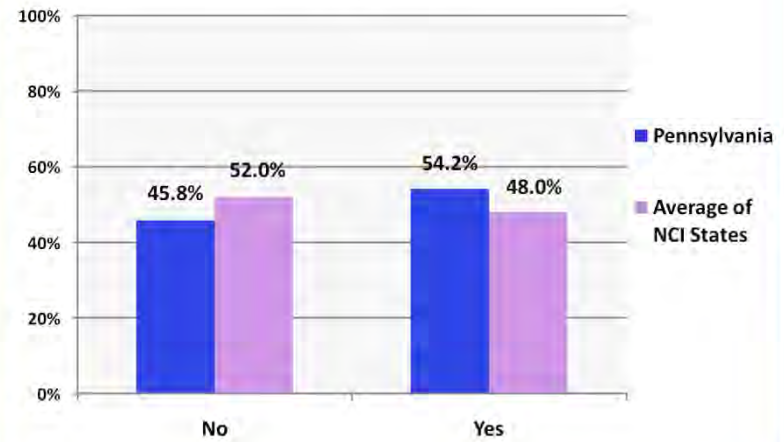
**Consumer Went Out To a Restaurant/Coffee Shop In the Past Month**



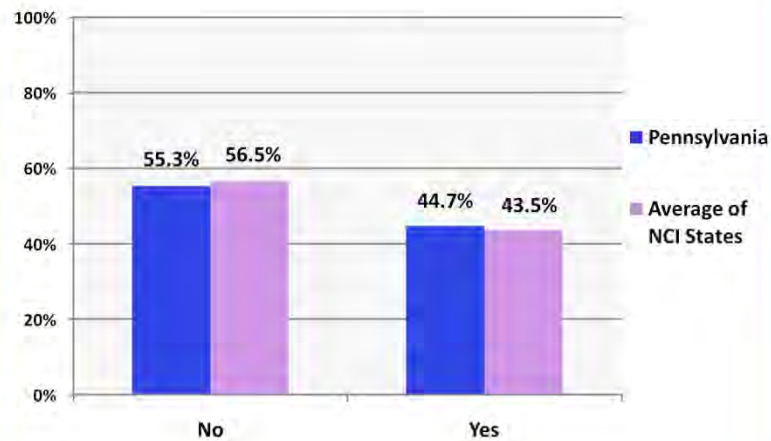
**Consumer Went Out To a Religious Service/Spiritual Practice In the Past Month**



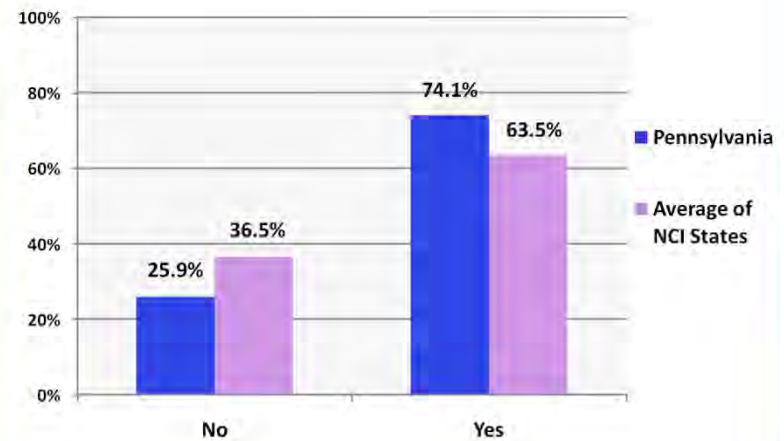
**Consumer Went Out For Exercise In the Past Month**



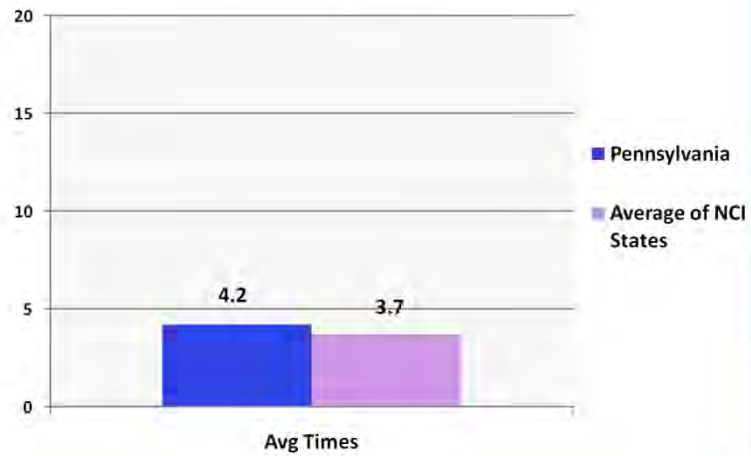
**Consumer Went Away On a Vacation In the Past Year**



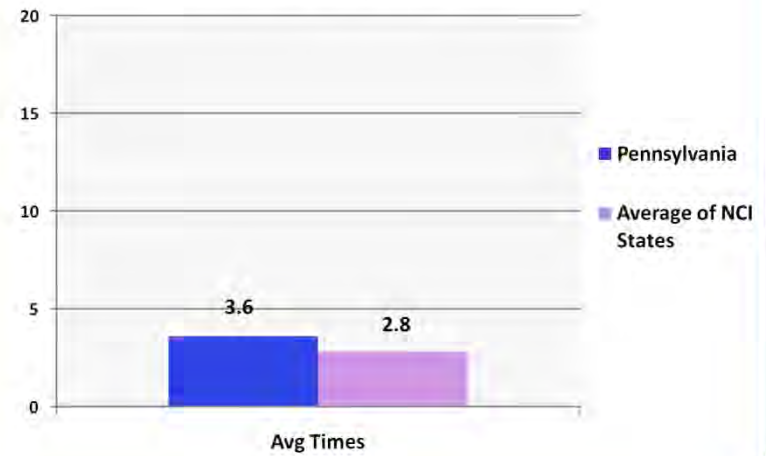
**Consumer Talks With Neighbors**



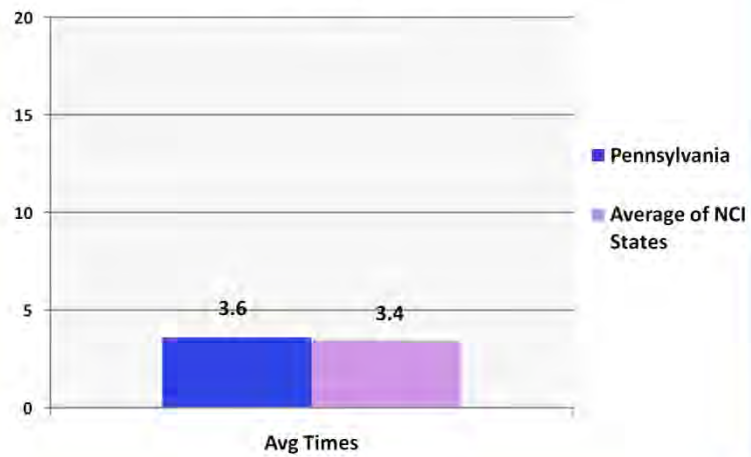
**Number of Times Consumer Went Shopping In Past Month**



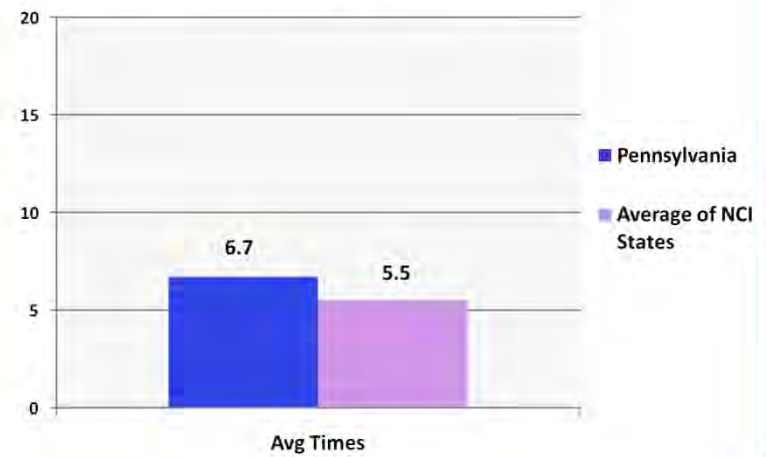
**Number of Times Consumer Went on Errands In Past Month**



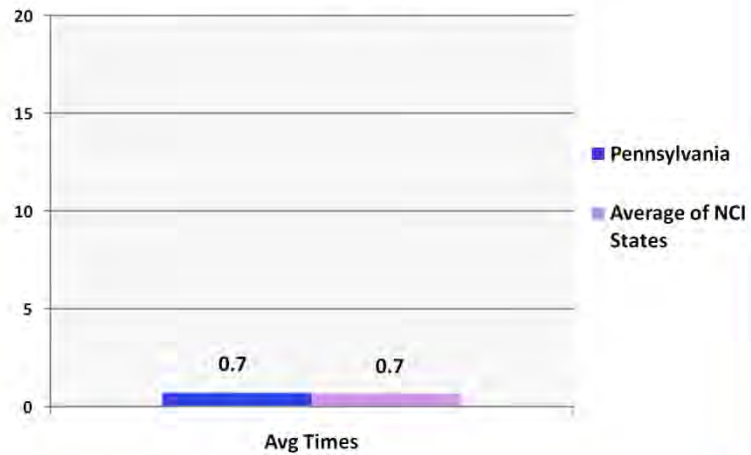
**Number of Times Consumer Went Out To Eat In Past Month**



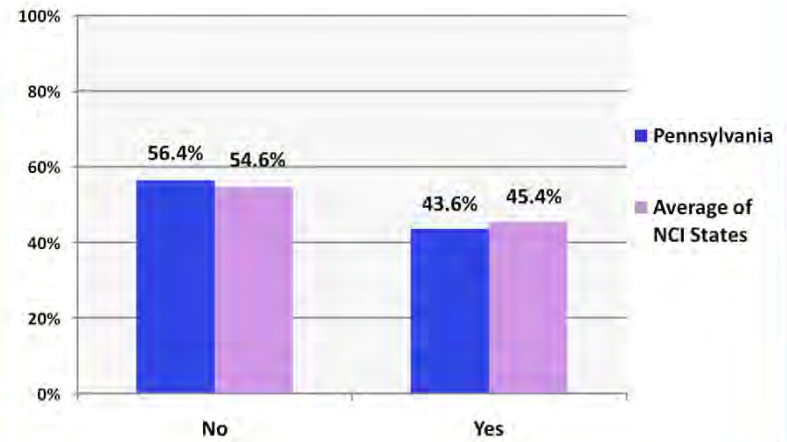
**Number of Times Consumer Went Out To Exercise In Past Month**



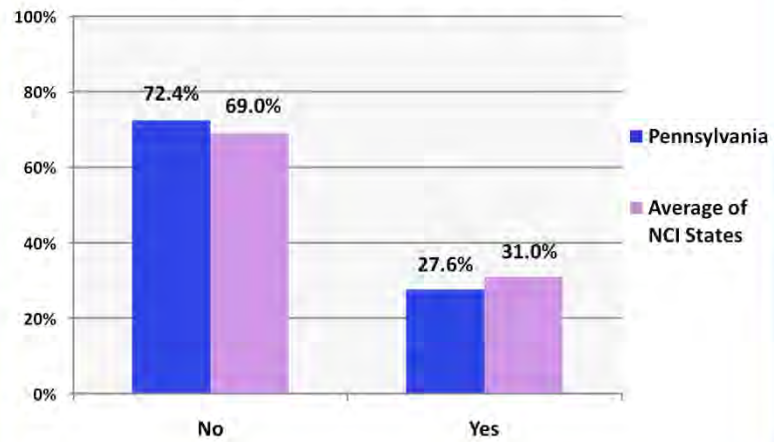
**Number of Times Consumer Went On Vacation In Past Year**



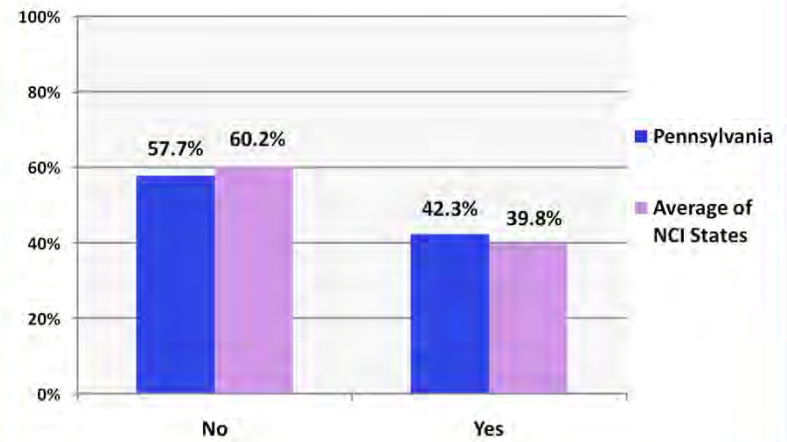
**Consumer Chose the Place He/She Lives**



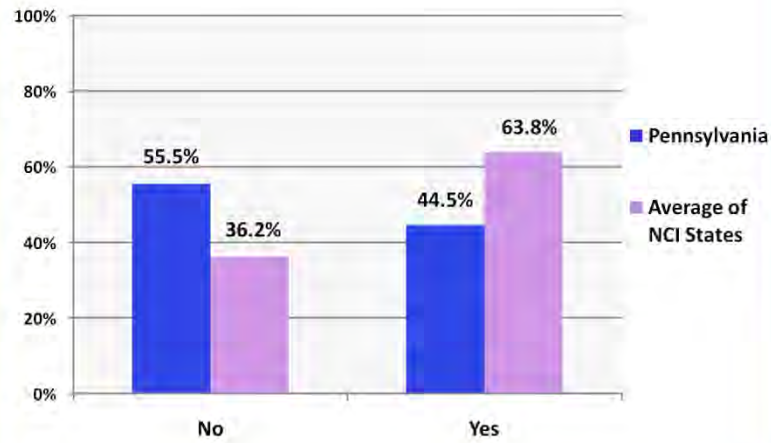
**Consumer Visited More Than One Place Before Moving To Where He/She Lives Now**



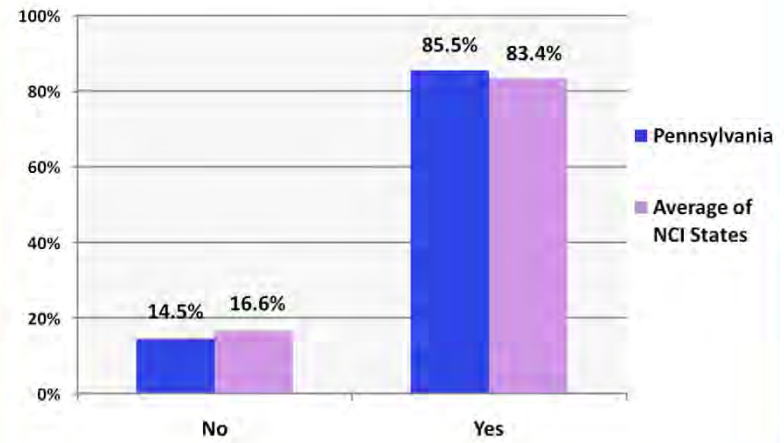
**Consumer Chose the People He/She Lives With**



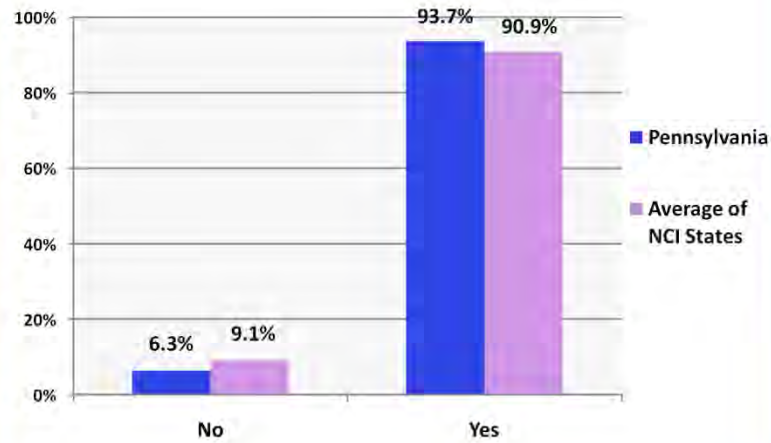
### Consumer Chose Who Helps Him/Her At Home



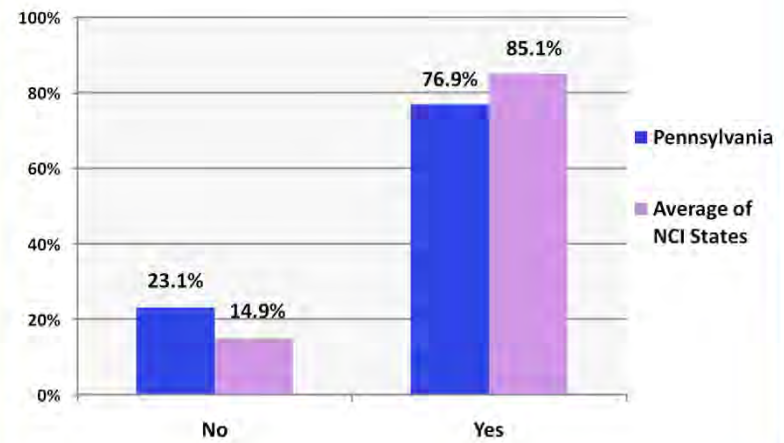
### Consumer Decides Daily Schedule



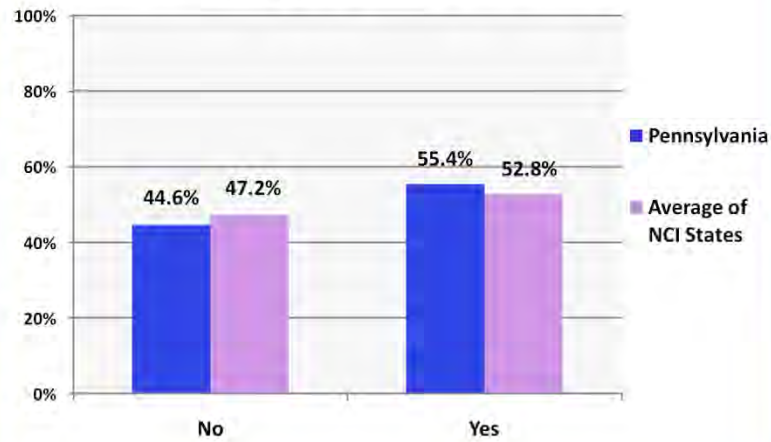
### Consumer Decides How To Spend Free Time



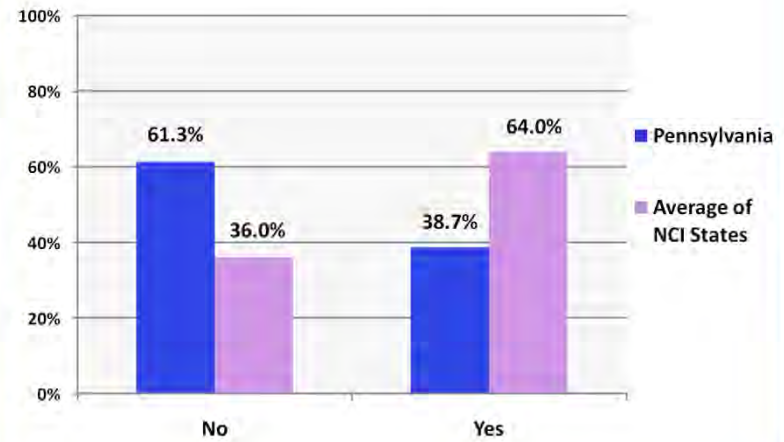
### Consumer Chose Where He/She Works



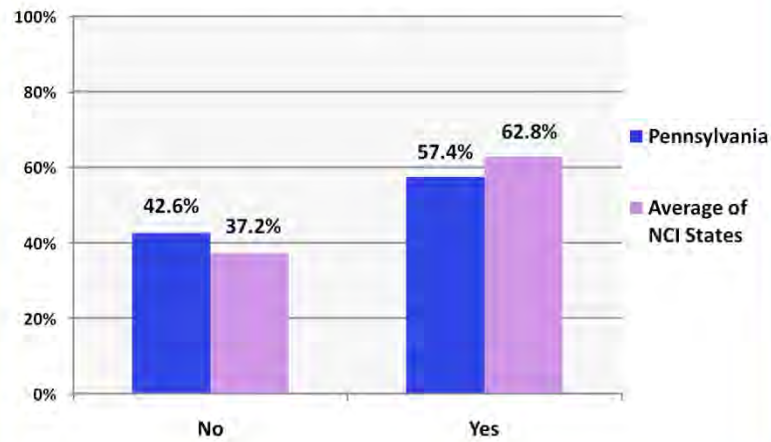
**Consumer Visited More Than One Place Before Working Where He/She Does Now**



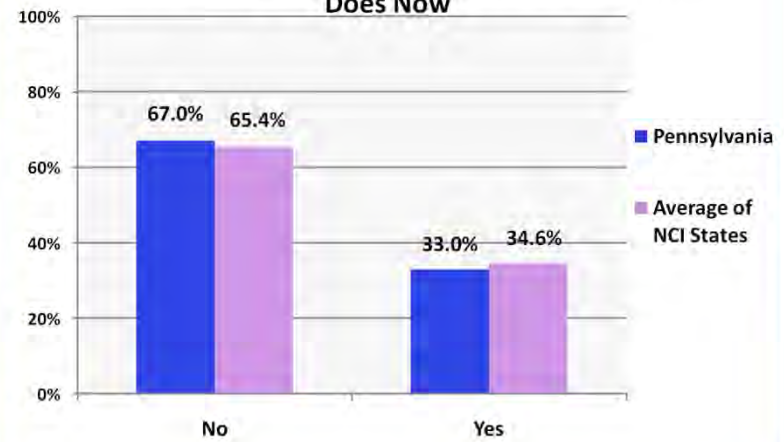
**Consumer Chose Who Helps Him/Her At Work**



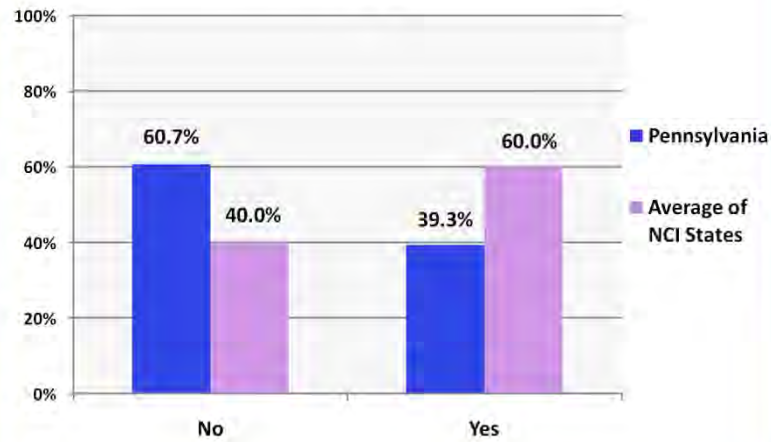
**Consumer Chose Where He/She Goes During the Day**



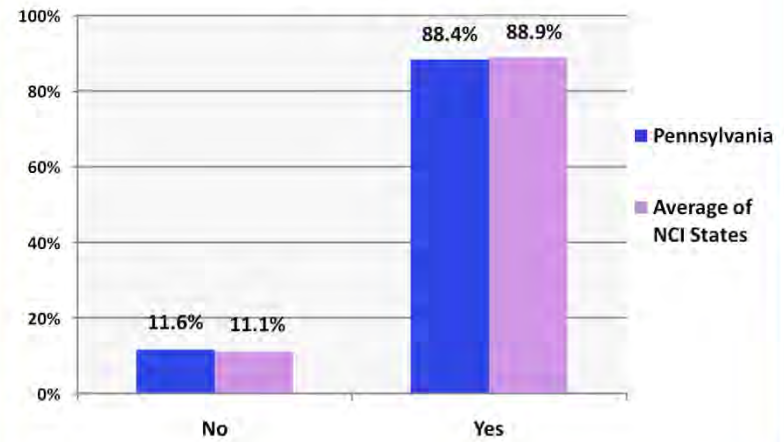
**Consumer Visited More Than One Day Activity/Program Before Going Where He/She Does Now**



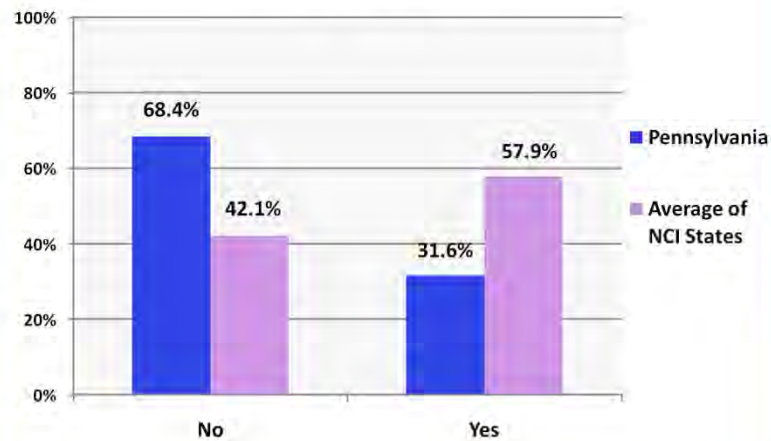
**Consumer Chose Who Helps Him/Her During the Day**



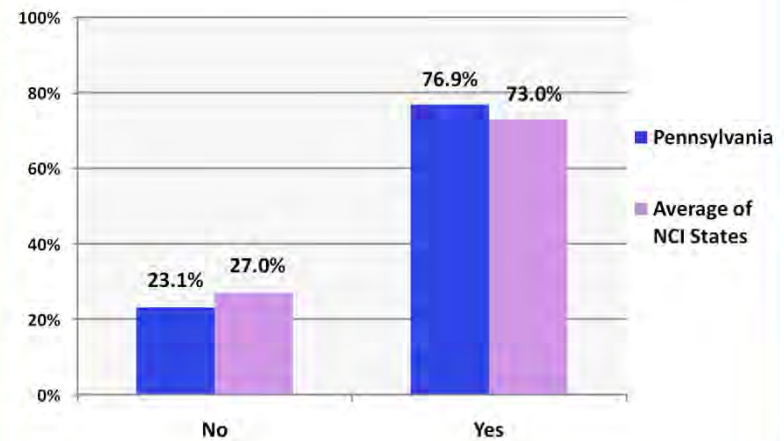
**Consumer Chooses What To Buy With His/Her Spending Money**

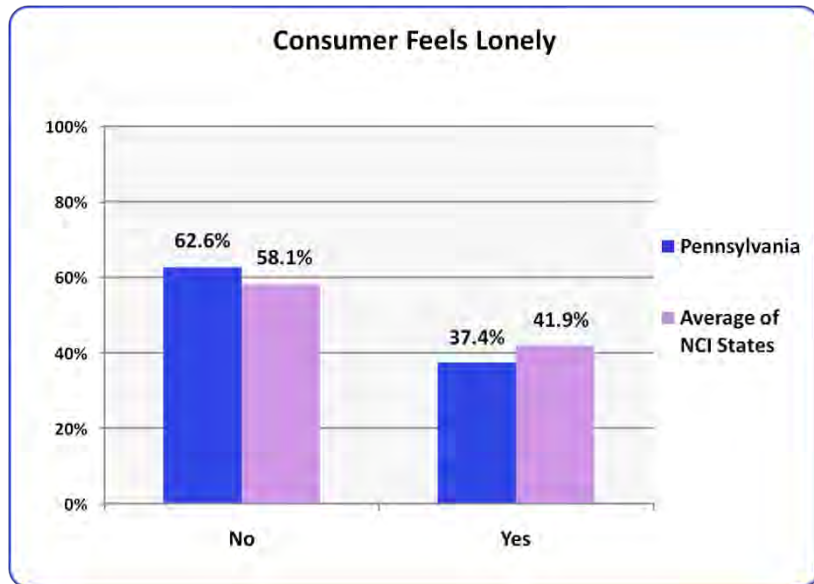
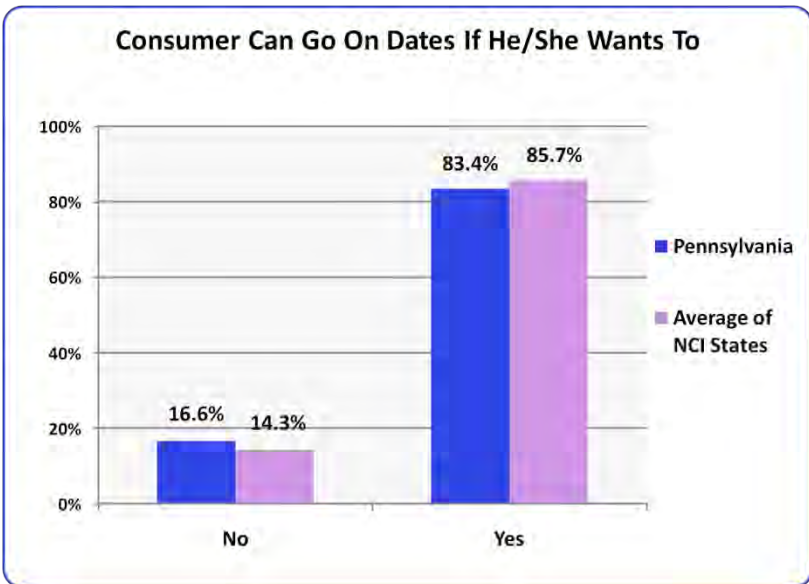
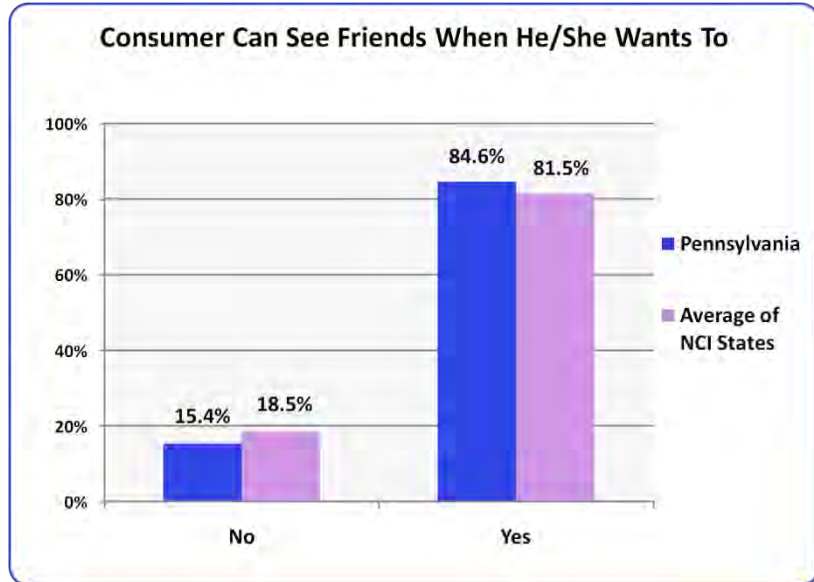
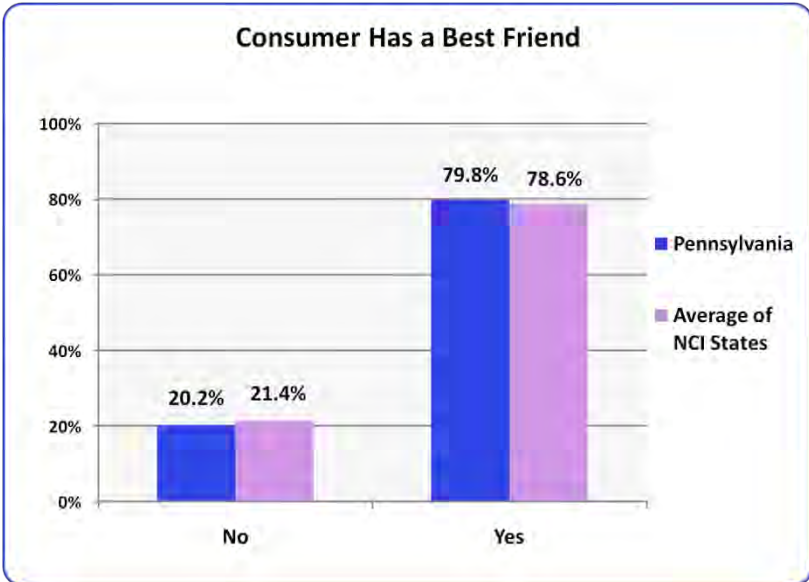


**Consumer Chose His/Her Case Manager/Service Coordinator**

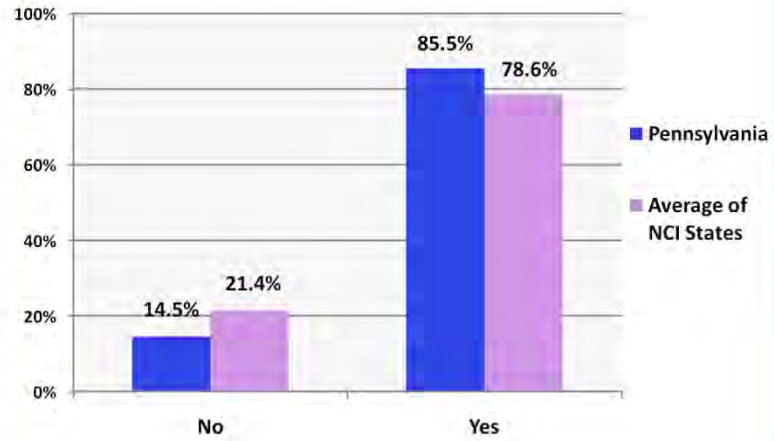


**Consumer Has Friends Who Are Not Staff or Family**

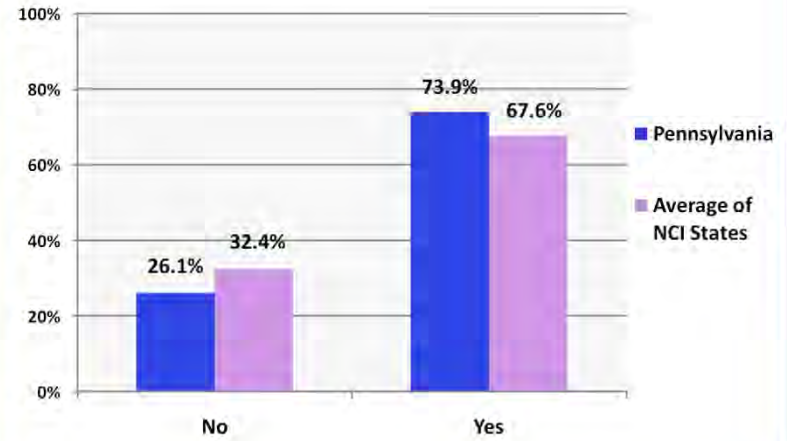




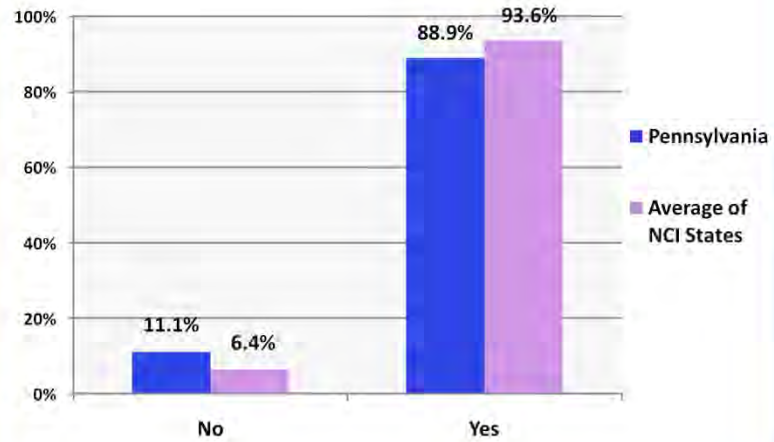
**Consumer Can See Family When He/She Wants To**



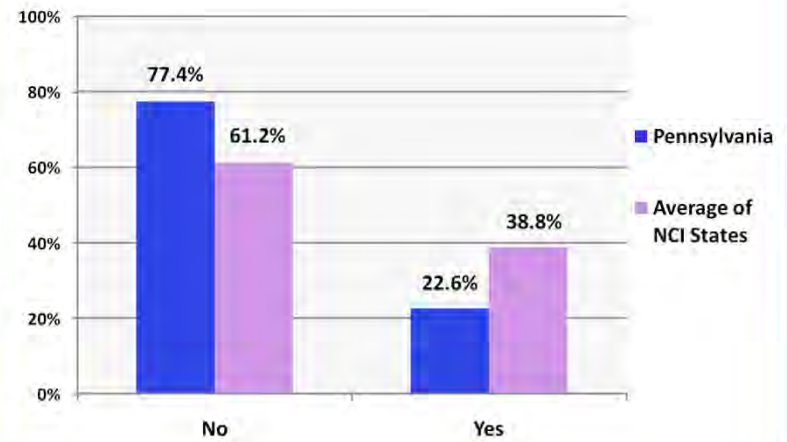
**Consumer Gets To Help Other People**



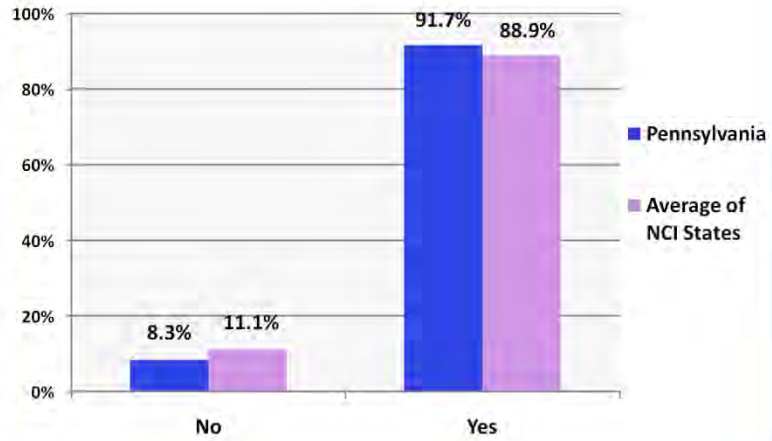
**Consumer Is Satisfied With Job**



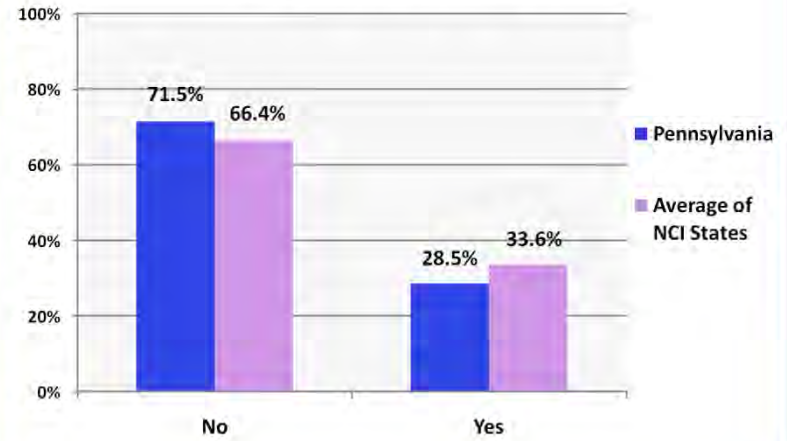
**Consumer Would Like to Work Somewhere Else**



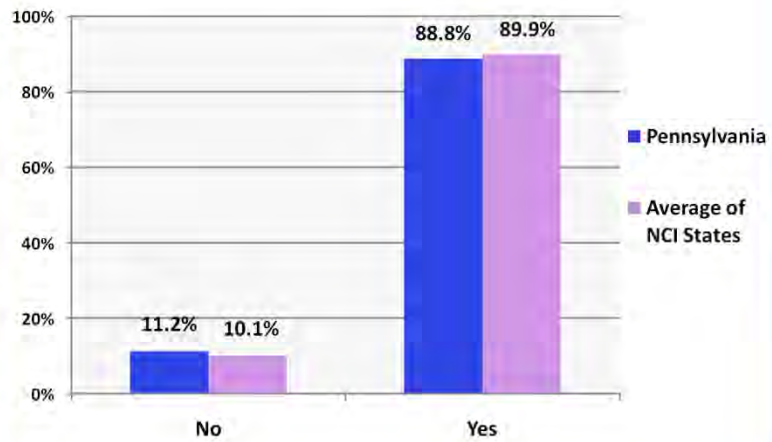
**Consumer Is Satisfied With Day Program/Daily Activity**



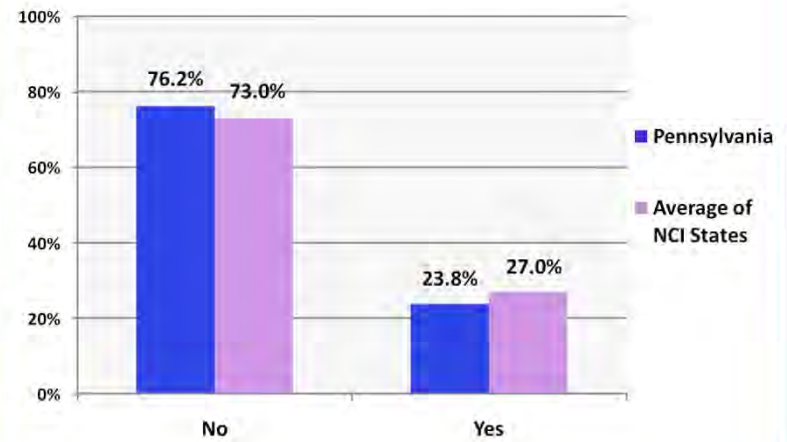
**Consumer Would Like to Go to a Different Day Program/Daily Activity**



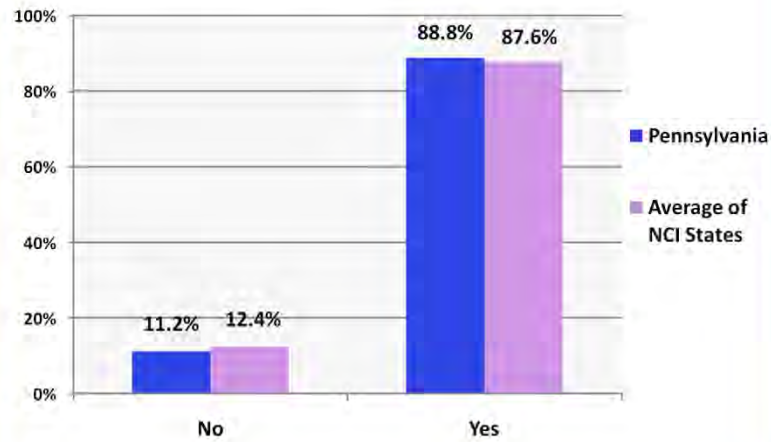
**Consumer Likes Where He/She Lives**



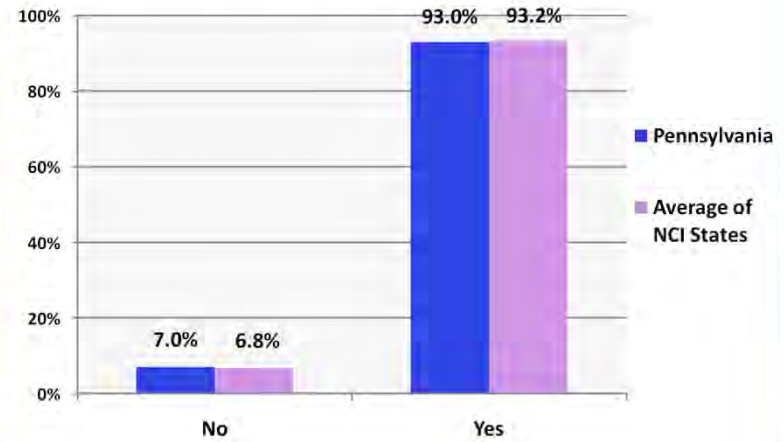
**Consumer Would Like to Live Somewhere Else**



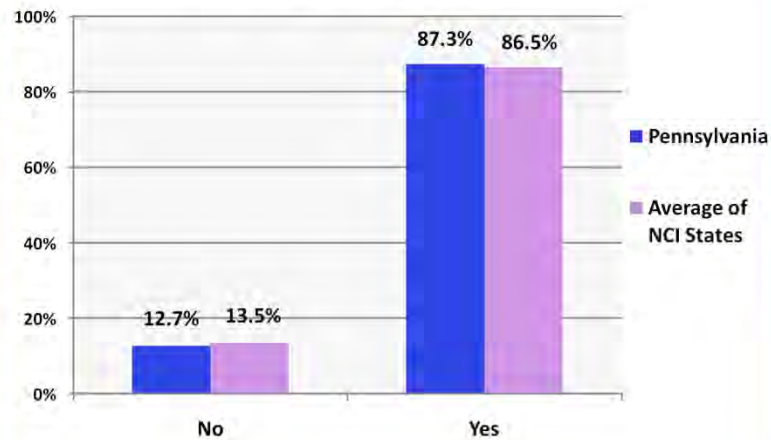
**Consumer Likes His/Her Neighborhood**



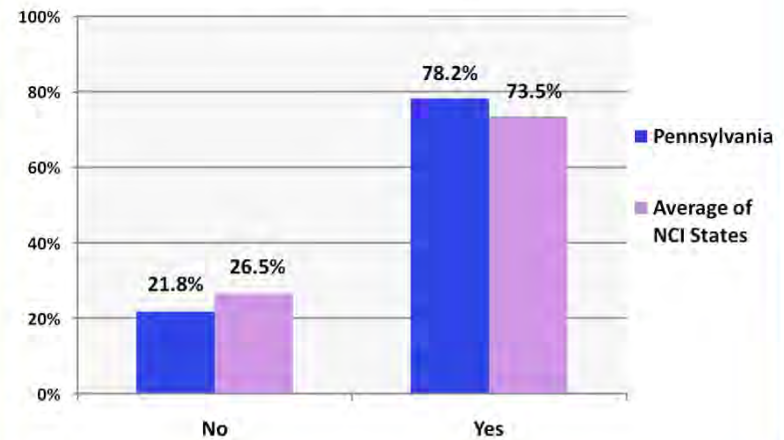
**Consumer Has Met His/Her Case Manager/Service Coordinator**



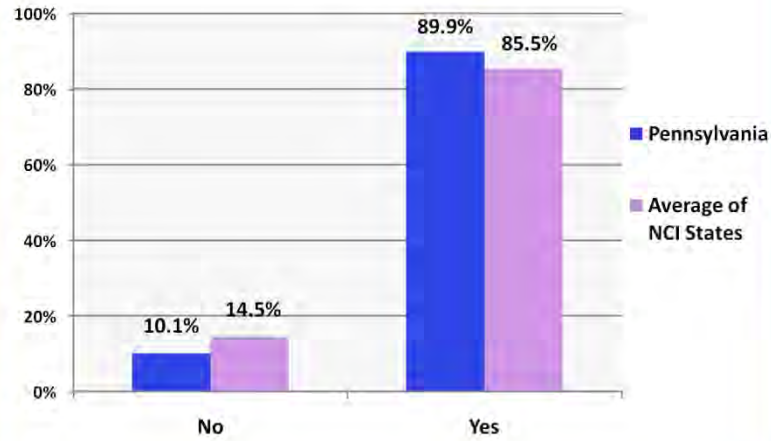
**Consumer's Case Manager/Service Coordinator Helps Him/Her Get What He/She Needs**



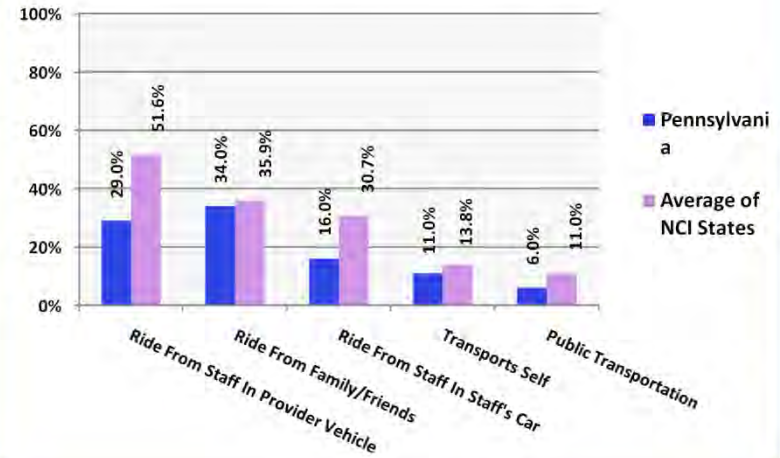
**Consumer's Case manager/Service Coordinator Calls Him/Her Back Right Away**



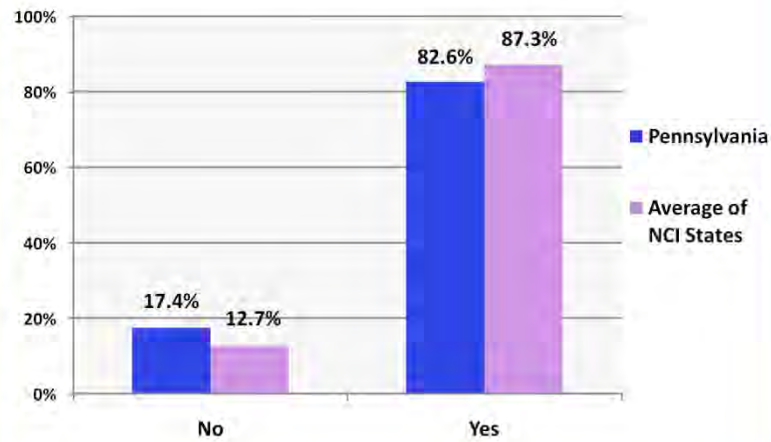
**Consumer Always Has a Way To Get Where He/She Wants To**



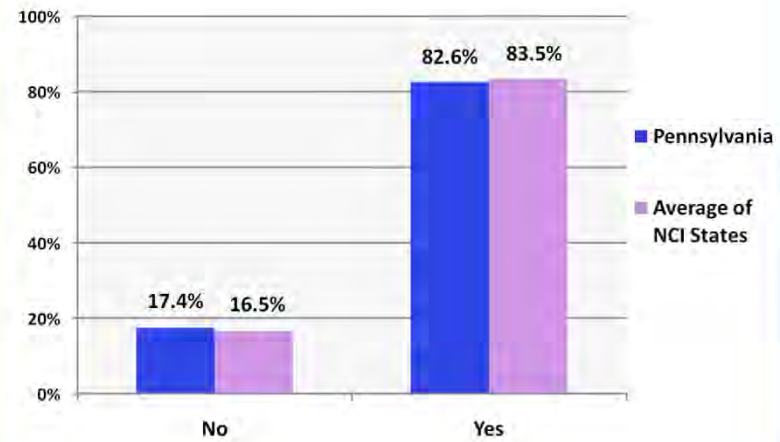
**Consumer's Usual Way To Get Places**



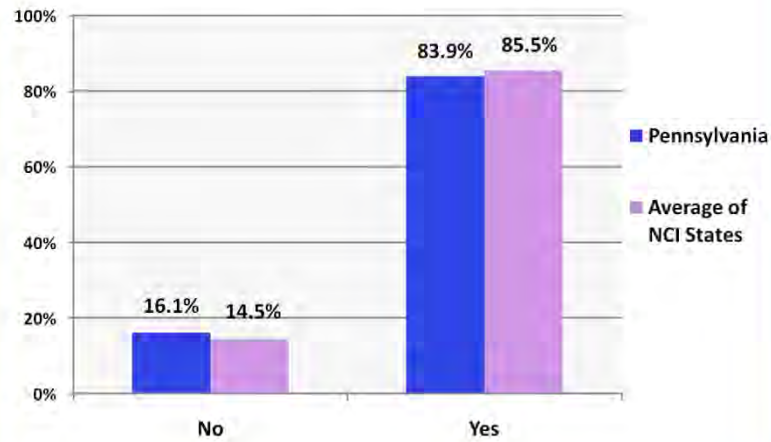
**Consumer Gets the Services He/She Needs**



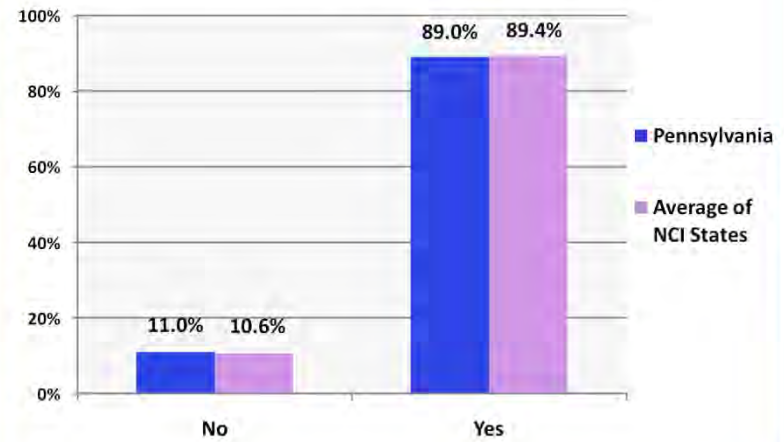
**Consumer Feels Safe at Home**



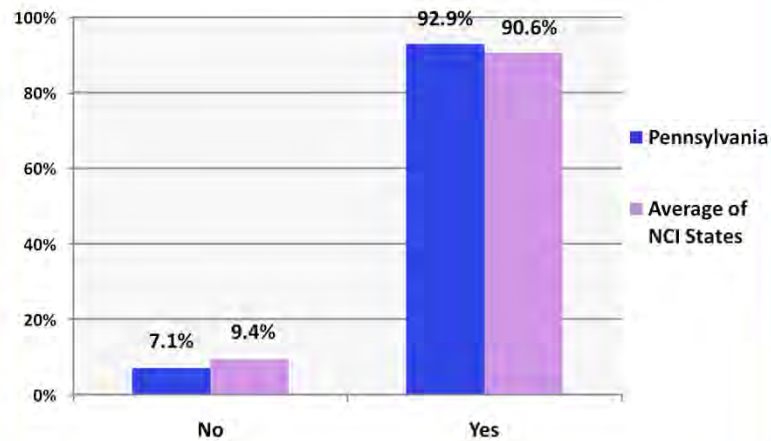
**Consumer Feels Safe In Neighborhood**



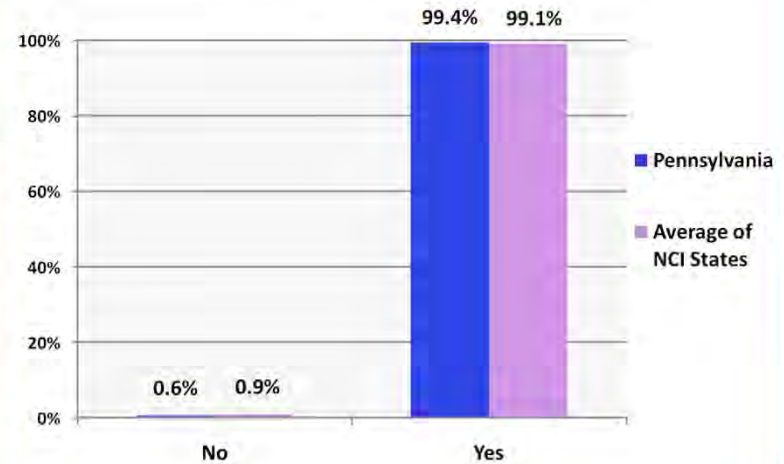
**Consumer Feels Safe at Work/Day Program/Daily Activity**



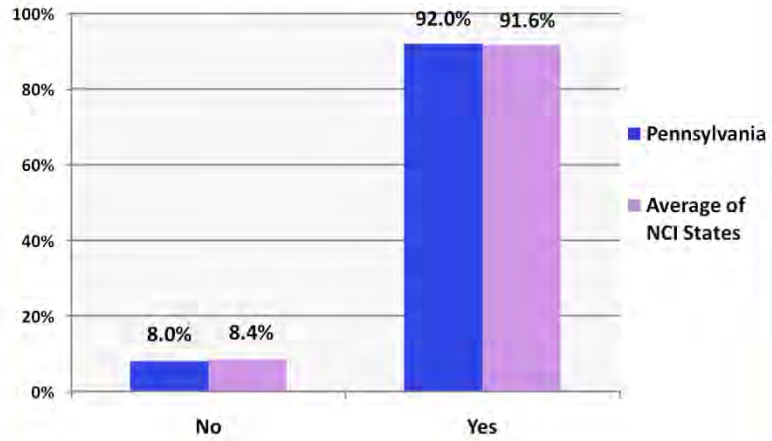
**Consumer Has Someone to Go To When He/She Feels Afraid**



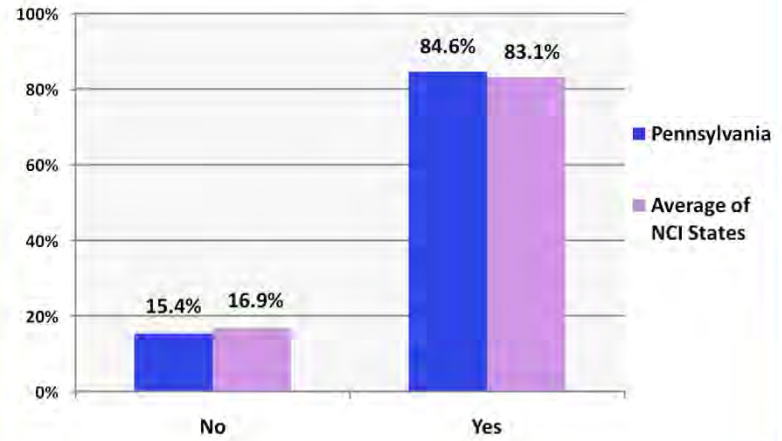
**Consumer Has a Primary Doctor**



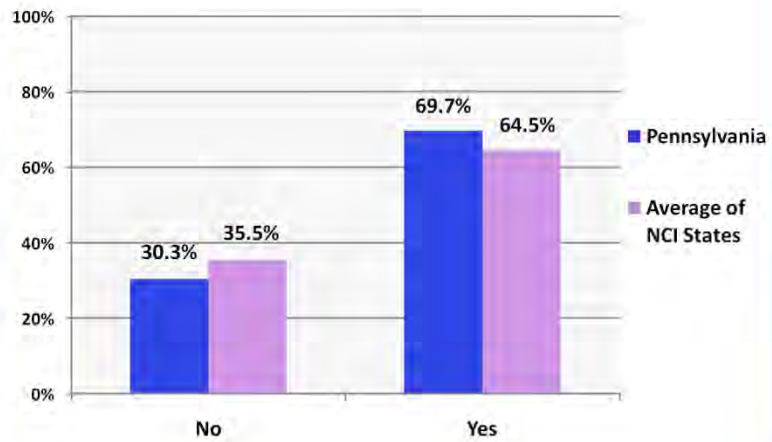
**Consumer Has Had a Complete Annual Physical Exam In the Past Year**



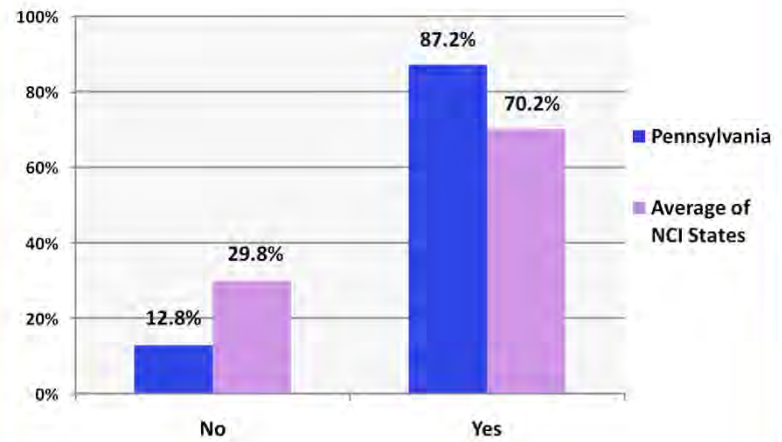
**Consumer Has Had a Routine Dental Exam In the Past Year**



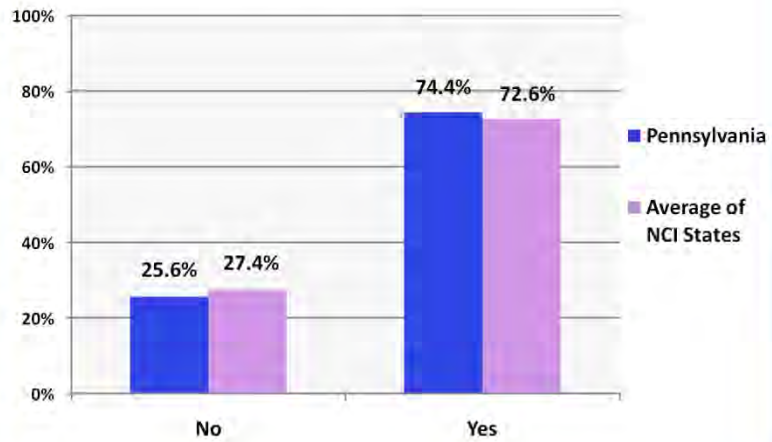
**Consumer Has Had a Vision Screening In the Past Year**



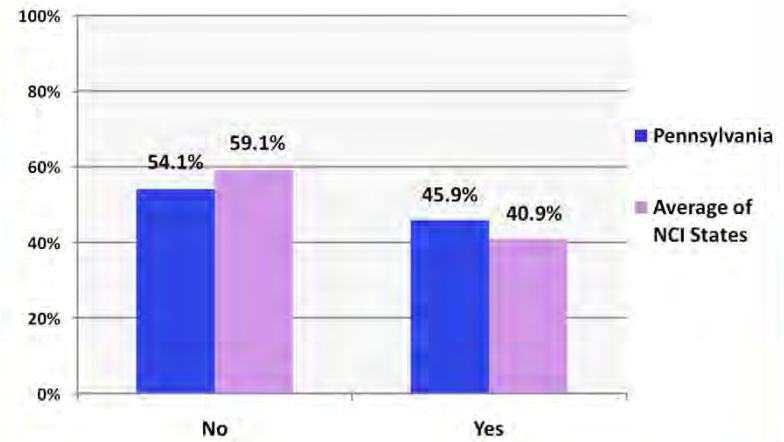
**Consumer Has Had a Hearing Test In the Past 5 Years**



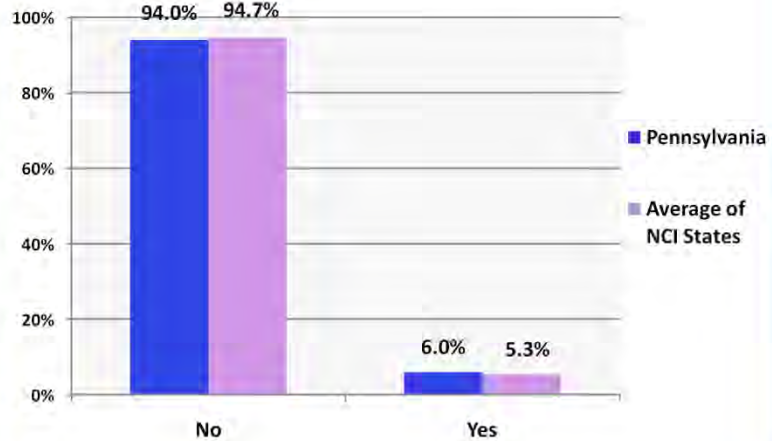
**Consumer Has Had a Flu Vaccination In the Past Year**



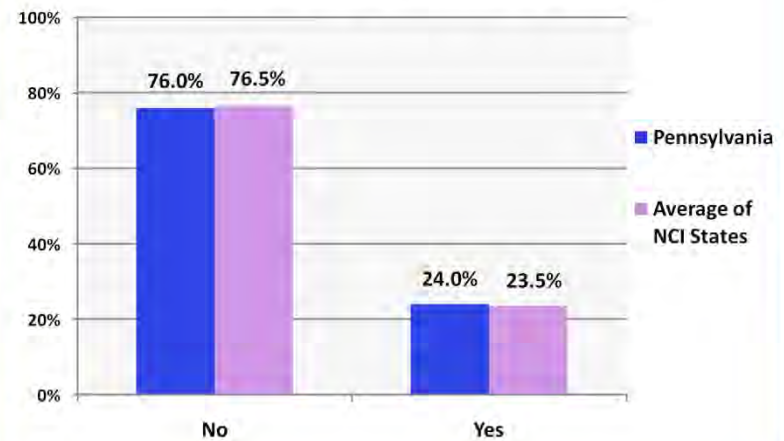
**Consumer Has Had a Vaccination For Pneumonia**



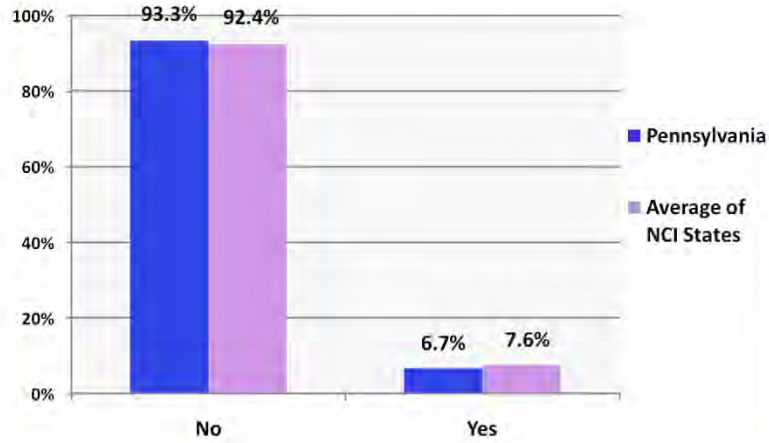
**Consumer Is In Poor Health**



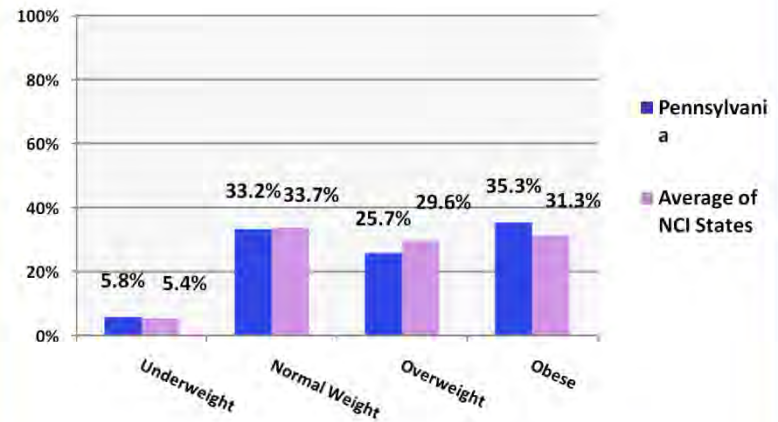
**Consumer Has Had a Colorectal Cancer Screening in Past Year (Those over 50)**



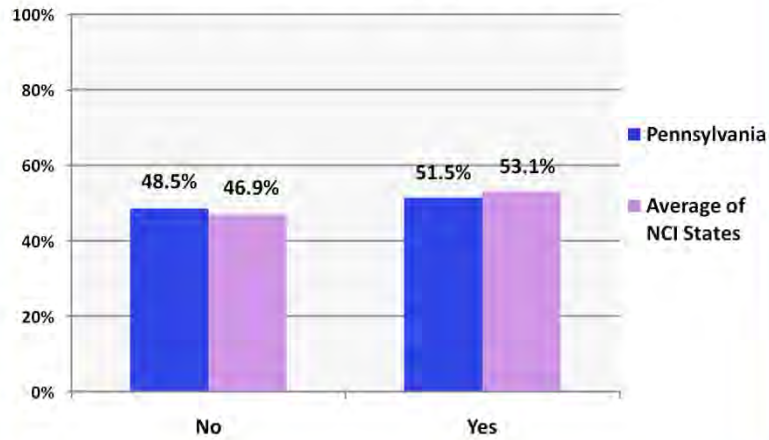
**Consumer Smokes Or Chews Tobacco**



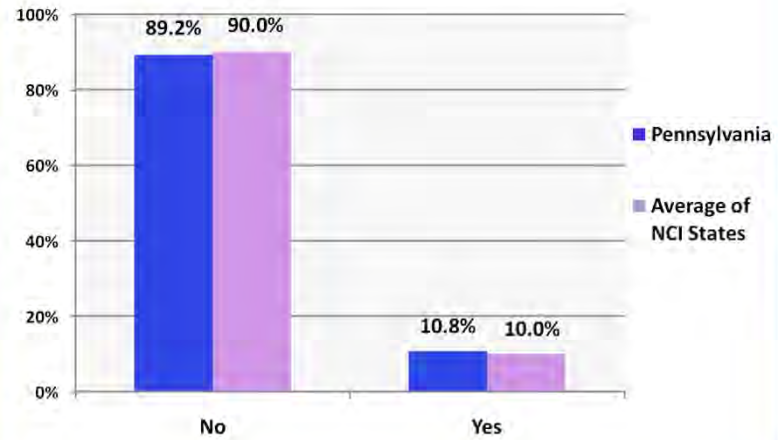
**Consumer's BMI**



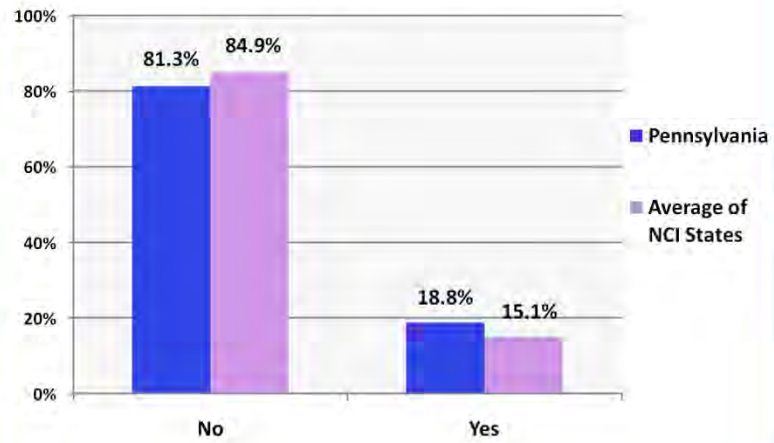
**Consumer Takes At Least One Med For Mood/Anxiety/Behavior/Psychotic Disorders**



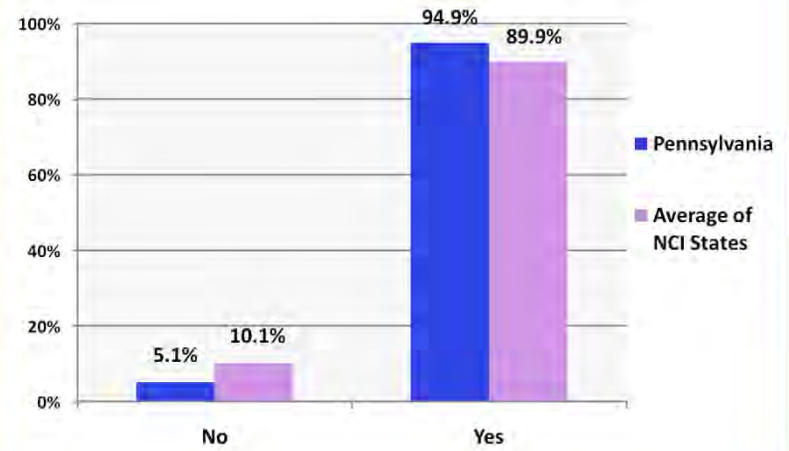
**Consumer's Home is Entered Without Permission**



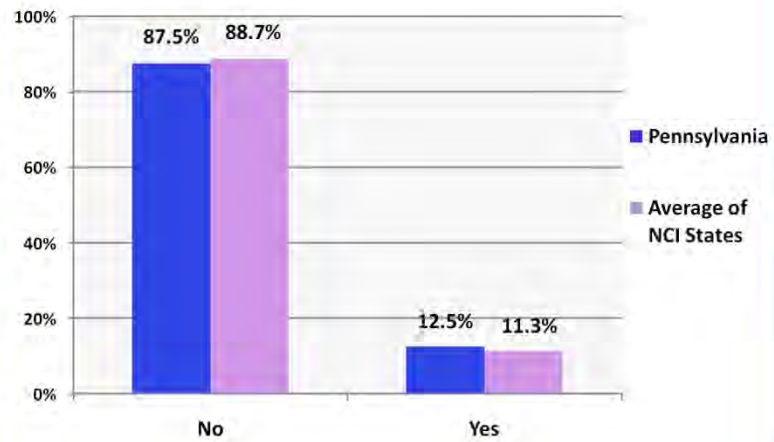
**Consumer's Bedroom is Entered Without Permission**



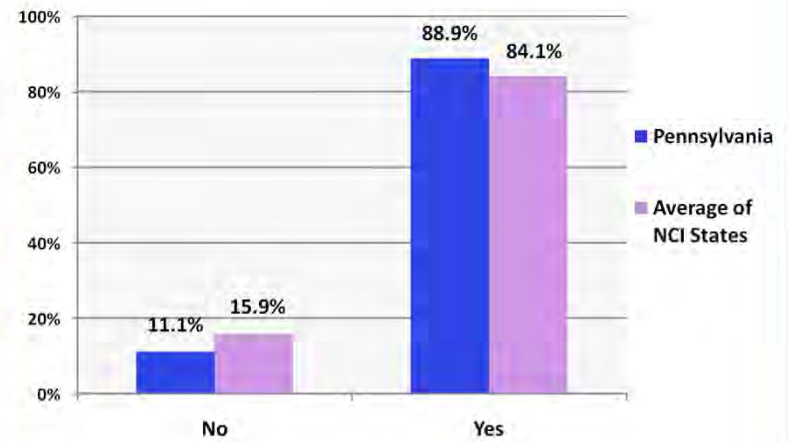
**Consumer Has Enough Privacy at Home**



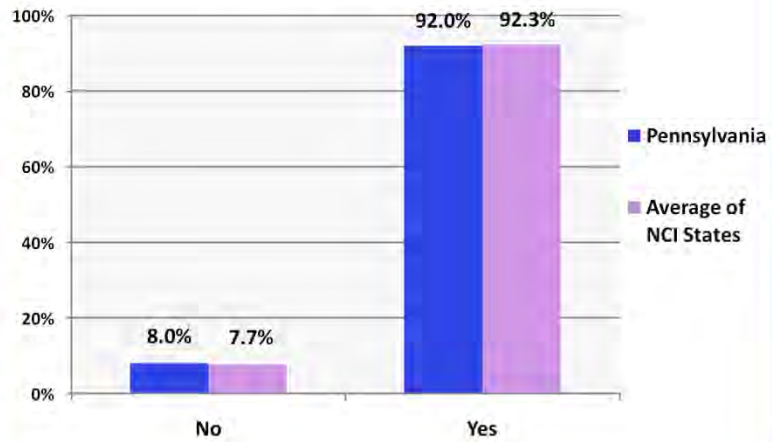
**Consumer's Mail Is Open Without Permission**



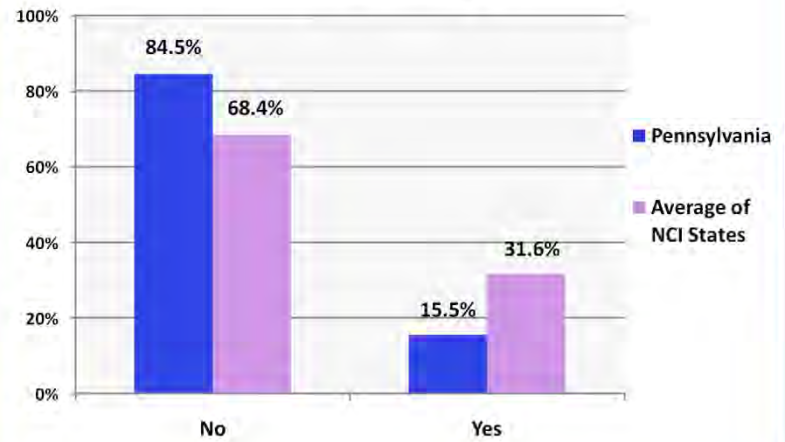
**Consumer Can Be Alone With Visitors At Home**



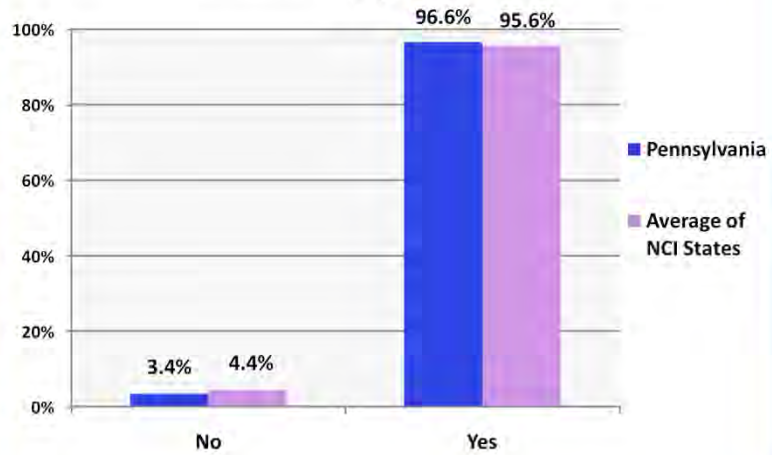
**Consumer Is Allowed To Use Phone/Internet When He/She Want To**



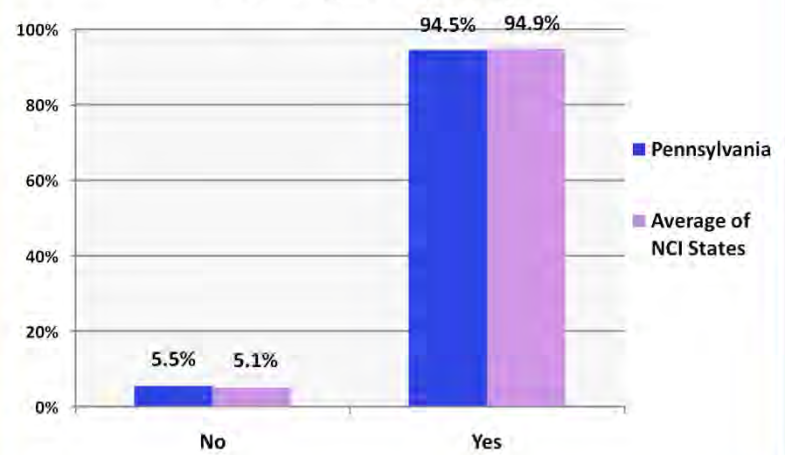
**Consumer Has Participated In a Self-Advocacy Group/Meeting**



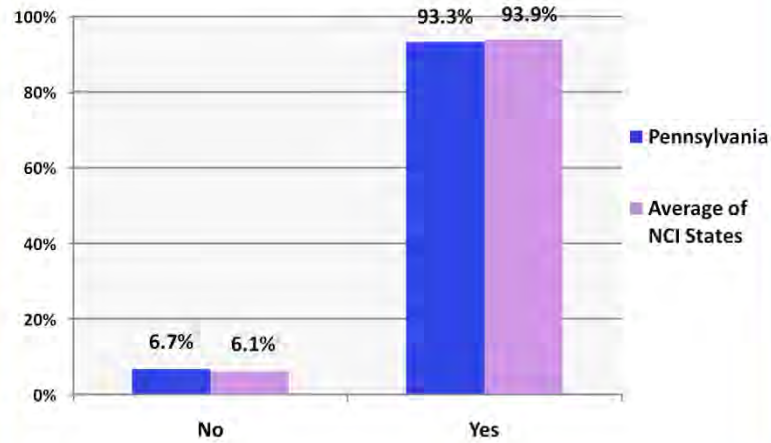
**Consumer's Staff At Work Treat Him/Her with Respect**



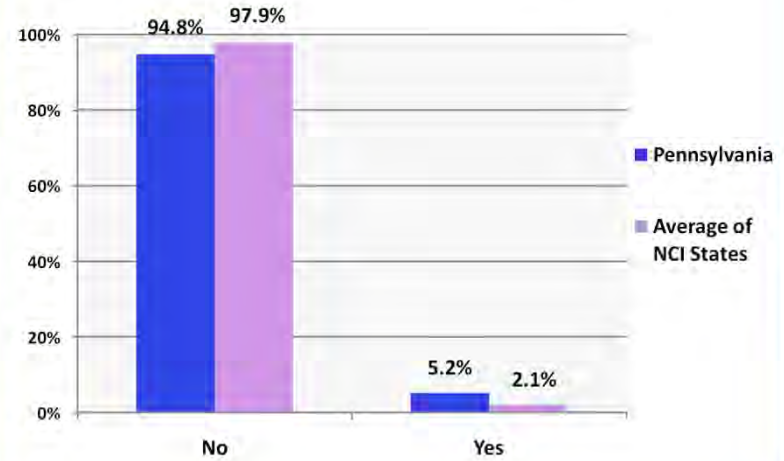
**Consumer's Staff At Day Program/Daily Activity Treat Him/Her with Respect**



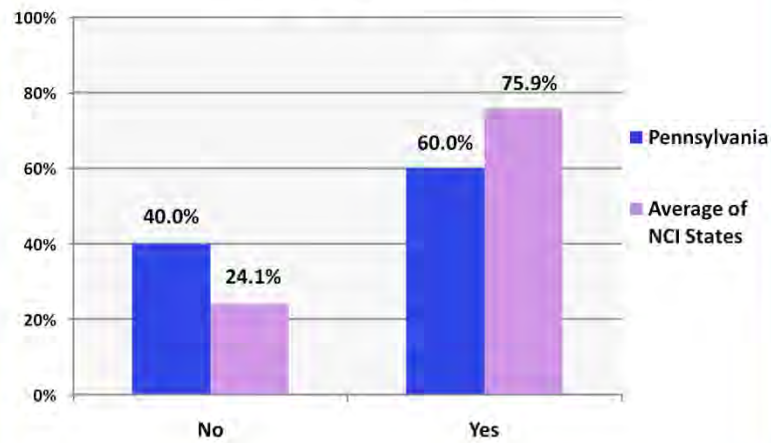
**Consumer's Staff At Home Treat Him/Her With Respect**



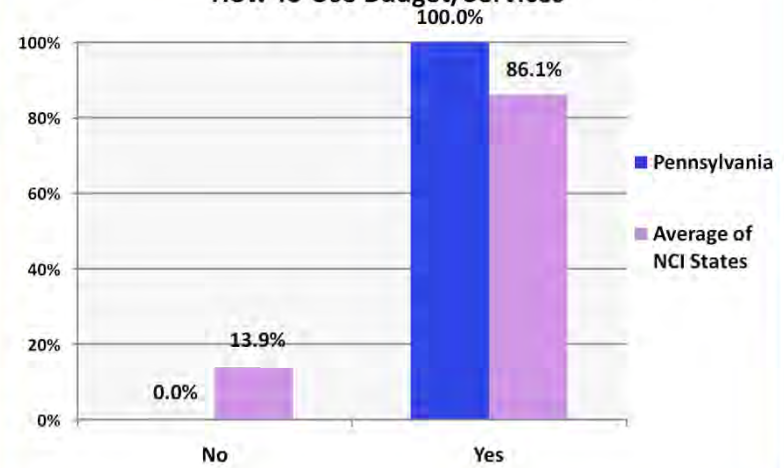
**Consumer Is Using a Self-Directed Support Option**



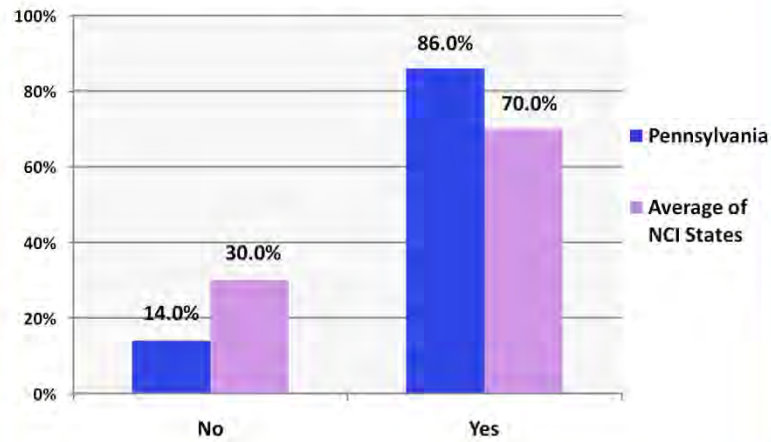
**Consumer Has Someone Talking To Him/Her About Their Budget/Services**



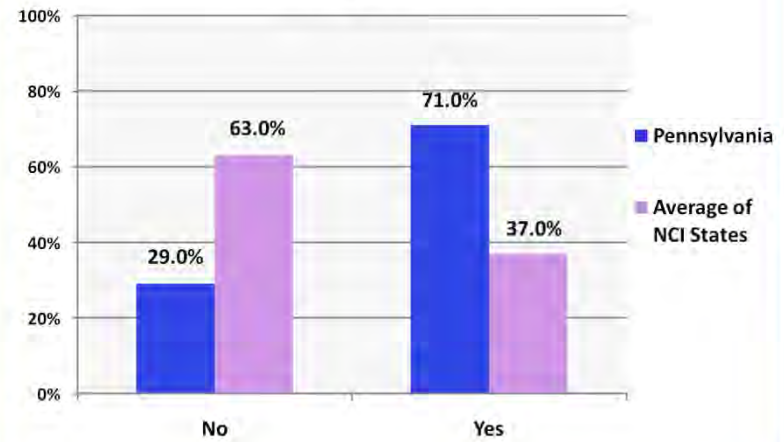
**Consumer Has Someone Helping Him/Her Decide How To Use Budget/Services**



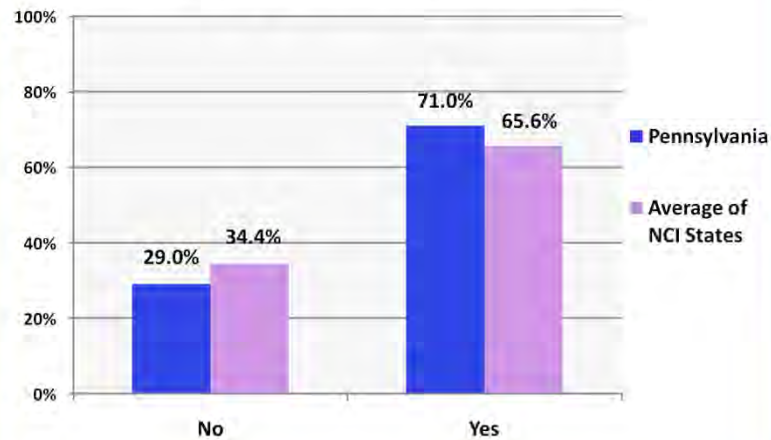
**Consumer Can Make Changes to Budget/Services If He/She Needs To**



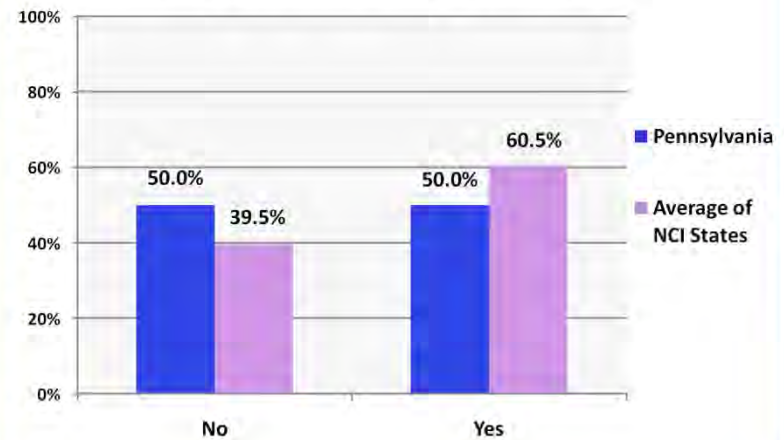
**Consumer Has Enough Help Deciding How To Use Budget/Services**



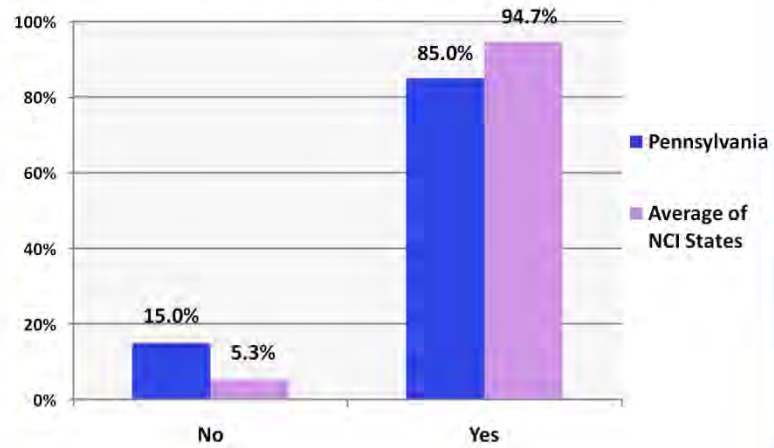
**Consumer Gets Information About How Much Money Is Left In Budget/Services**



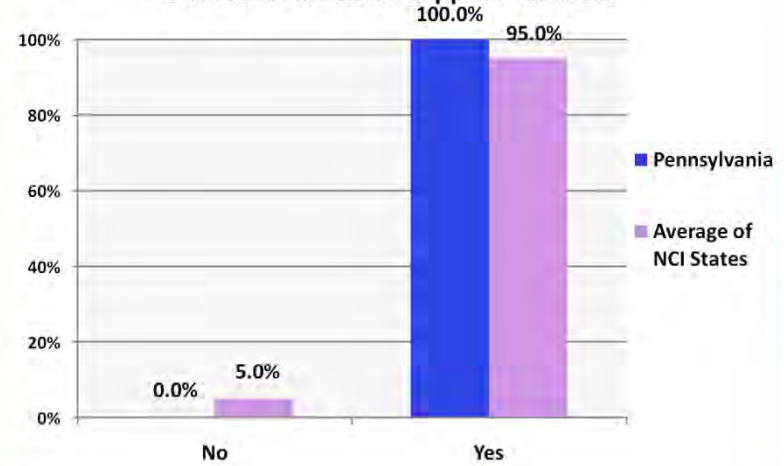
**Consumer's Information About Money Left In Budget/Services Is Easy To Understand**



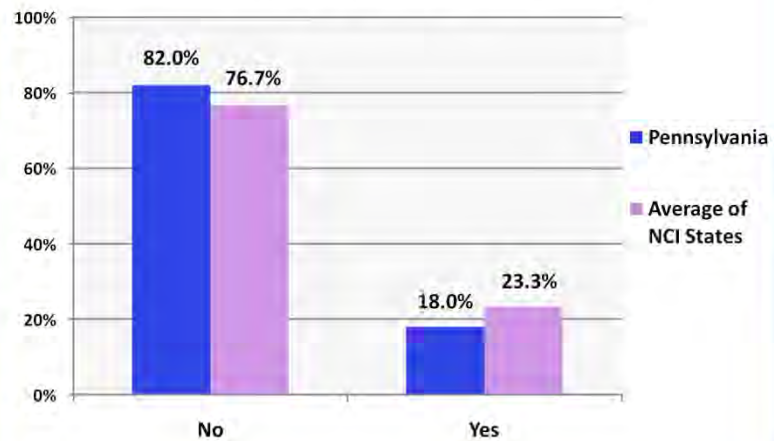
**Consumer's Support Workers Come When They Are Supposed To**



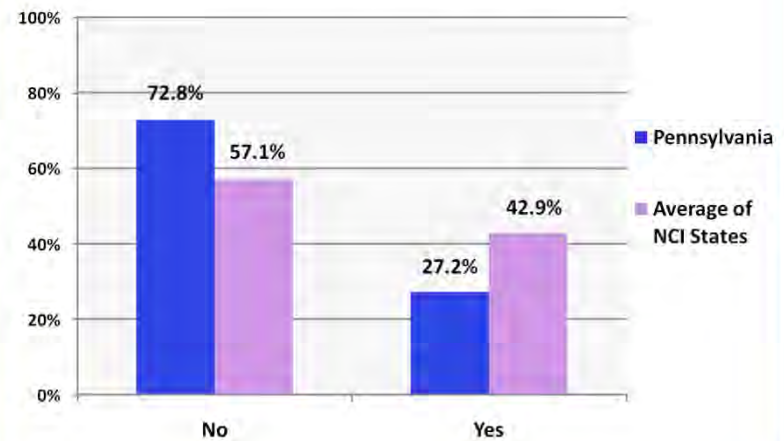
**Consumer Has the Help He/She Needs To Work Out Problems With Support Workers**



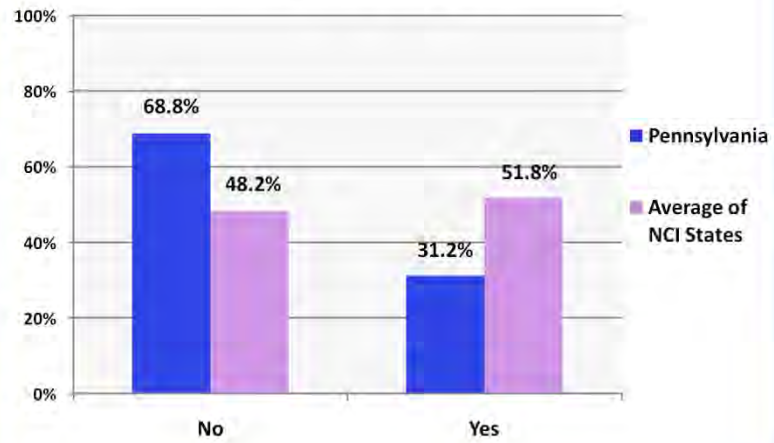
**Consumer Has Integrated Employment As a Goal In His/Her Service Plan**



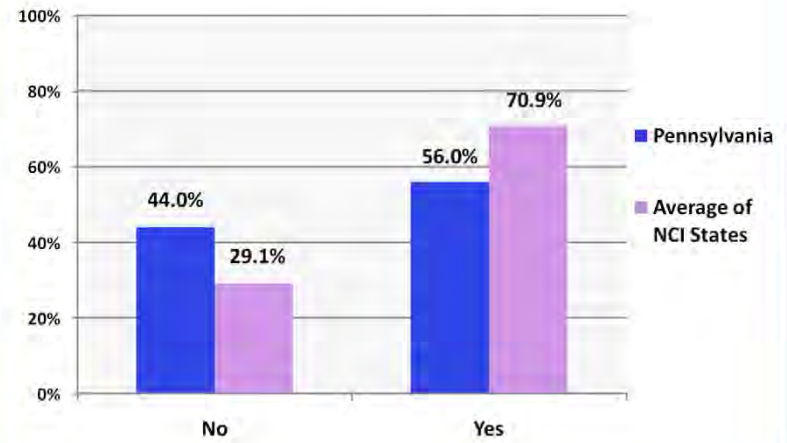
**Consumer Has a Job in Community**



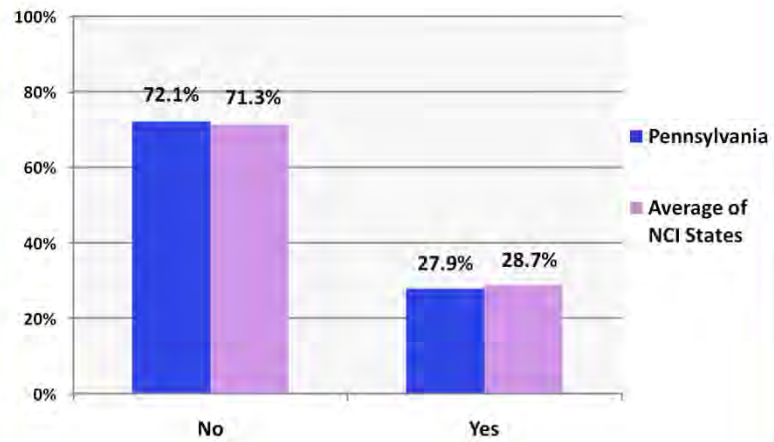
### Consumer Does Not Have a Job in Community But Would Like One



### Consumer Goes to a Day Program/Daily Activity



### Consumer Does Volunteer Work



## Summary

Recommendations/best practices for interpreting results:

- The NCI State Report allows the state to compare its own results against the average across all NCI states reporting for that particular year.
- The NCI State Report will be generated on an annual basis, enabling states to track system-level changes in performance and outcomes over time as well as in relation to the average across all NCI states.

Cautions:

- All the data presented in this report are “raw” data, meaning no statistical testing was performed. For individual state-to-state comparisons, please refer to the 2009-10 NCI Consumer Survey Report, which is posted on the NCI website ([www.nationalcoreindicators.org](http://www.nationalcoreindicators.org)).
- A few of these charts show results for questions that had a small number of survey responses (e.g., questions on self-directed supports, pgs. 22-24). To locate the n’s (number of responses) for each question, please review the aforementioned 2009-10 NCI Consumer Survey Report.
- If comparing these results to 2008-09 state report results, it should be noted that in 2009-10 the “Don’t Know” responses for the health indicators (e.g., last mammogram) were not included in the analysis. This is a change from 2008-09 when the “Don’t Know” responses were included.

To review additional NCI reports, visit [www.nationalcoreindicators.org](http://www.nationalcoreindicators.org).

For further information regarding this State Report, please contact Josh Engler at [jengler@hsri.org](mailto:jengler@hsri.org).