Independent Monitoring for Quality Philadelphia AE Summary 2020



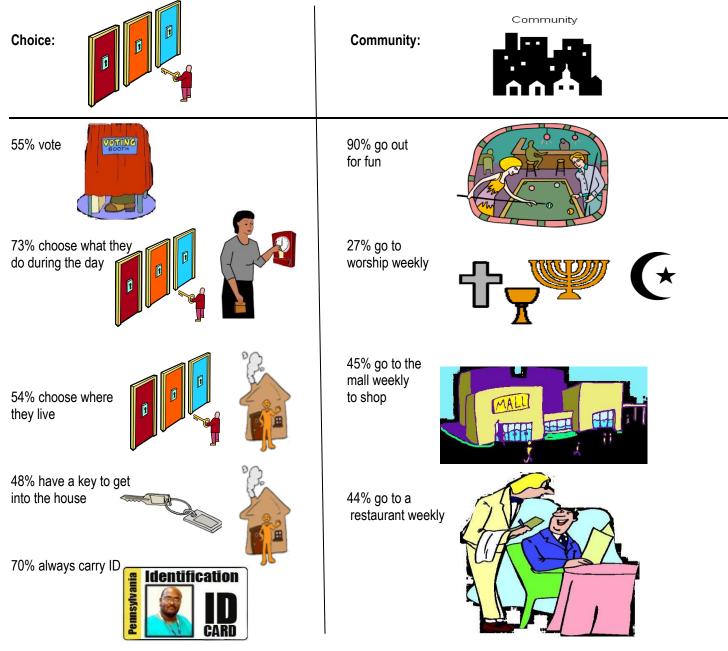
• Independent Monitoring for Quality (IM4Q) visits with adults and children age three and over who are supported by the Pennsylvania Office of Developmental Programs (ODP).

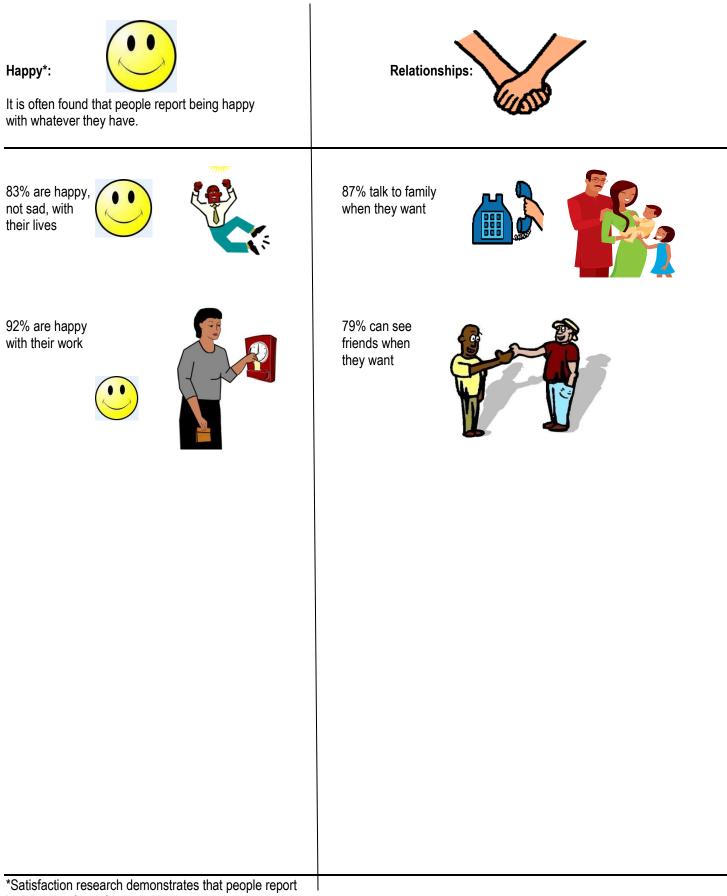
• IM4Q sends interviewers to talk to people who live in licensed community homes. Interviews are also conducted with people who live with their family, life-sharing families, independently, in intermediate care facilities ICFs/MR), nursing facilities and personal care homes.

• Reports created from Independent Monitoring for Quality interviews are shared with provider agencies, administrative entities/counties, and the Planning Advisory Committee for the Office of Developmental Programs for purposes of

improving peoples' quality of life.

• This information presents some of the findings from the 2019-20 report. For a full report please contact your administrative entity/county or go to the Office of Developmental Programs website at MyODP.org.





high levels of satisfaction with whatever they have.

Symbols were compiled from the following sources:

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